

TOSHIBA

Leading Innovation >>>

2014

CSR Report

Corporate Social Responsibility Report



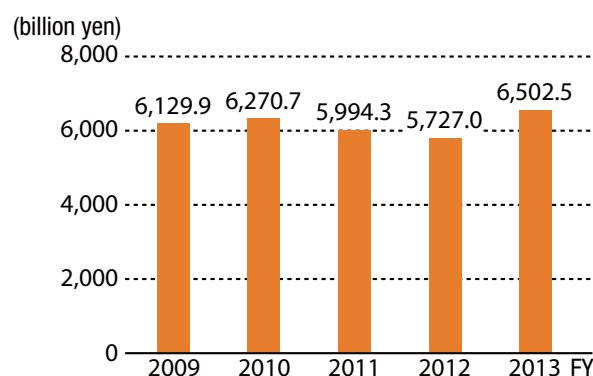
Toshiba Group Business Overview

Company Overview (as of March 31, 2014)

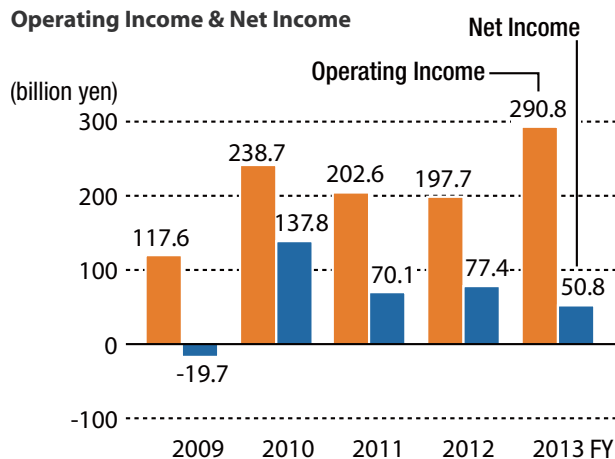
Company name	Toshiba Corporation
Headquarters address	1-1, Shibaura 1-chome, Minato-ku, Tokyo
Founded	July 1875
Paid-in capital	439.9 billion yen
Consolidated net sales	6,502.5 billion yen
Number of employees	200,260 (consolidated)
CSR-related international charters / guidelines Toshiba endorses	<ul style="list-style-type: none"> • UN Global Compact • Global Reporting Initiative (GRI) "Sustainability Reporting Guidelines" • Electronic Industry Citizenship Coalition (EICC) Code of Conduct • ISO26000 - Guidance on Social Responsibility
Number of shareholders	436,540
Number of shares issued	4,237,600,000 shares
Number of consolidated subsidiaries	598 (177 in Japan, 421 overseas)
Number of affiliates accounted for by the equity method	208
Stock exchange listings	Tokyo, Osaka, Nagoya
Membership in CSR-related organization	<ul style="list-style-type: none"> Electronic Industry Citizenship Coalition (EICC) Business for Social Responsibility (BSR) Council for Better Corporate Citizenship (CBCC) World Business Council for Sustainable Development (WBCSD)

Financial Results (Consolidated)

Net Sales



Operating Income & Net Income



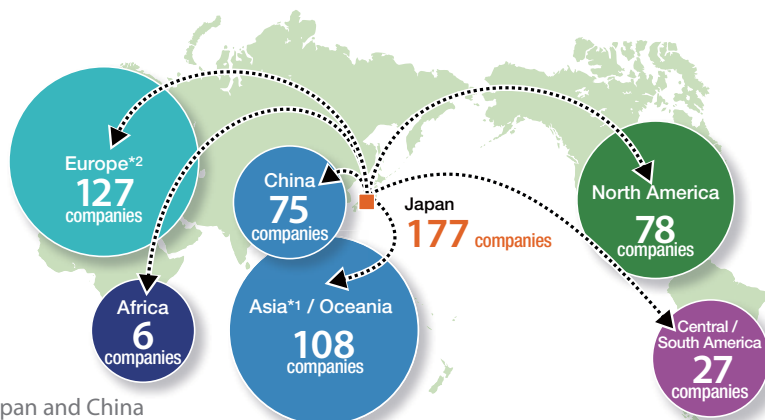
Distribution of Economic Value to Stakeholders

Consolidated financial results for FY2013 indicate increases in net sales and operating income compared to the last fiscal year and an increase in distribution to suppliers, environment and the government/authorities.

Stakeholders	Amount distributed (billion yen) FY2013	Amount distributed (billion yen) FY2012	Calculation Method
Suppliers	6,211.7	5,529.3	Cost of sales (excluding personnel costs) and selling, general, and administrative costs (excluding personnel costs)
Employees	291.9	286.6	Data limited to Toshiba Corp. (figure derived by multiplying the total number of Toshiba Corp. employees by their average annual compensation, as mentioned in the Financial Reports)
Shareholders	39.0	42.5	"Dividends paid" on the cash flow statement
Creditors	33.7	32.7	"Interest" included in costs and expenses on the income statement
Government/ Authorities	96.3	59.3	Income taxes
Society	2.8	2.9	Expenditure for corporate citizenship activities* Details can be found in "Corporate Citizenship" page
Environment	56.6	43.1	Environment-related expenditure.* Equals environmental costs in environmental accounting.
Within company	16.9	43.5	Amount of net income minus dividends paid

*Amounts distributed to society and to the environment are also included in those distributed to suppliers and employees

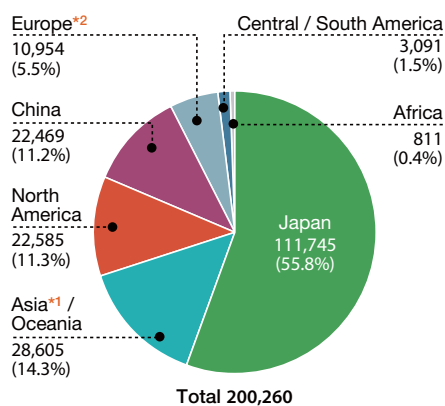
Business Structure (Numbers in the Map Indicate Domestic & Overseas Consolidated Subsidiaries)



*1 Excluding Japan and China

*2 Including Russia

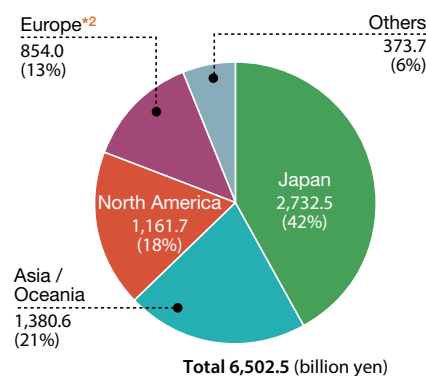
Number of Employees by Region (as of March 31, 2014)



*1 Excluding Japan and China

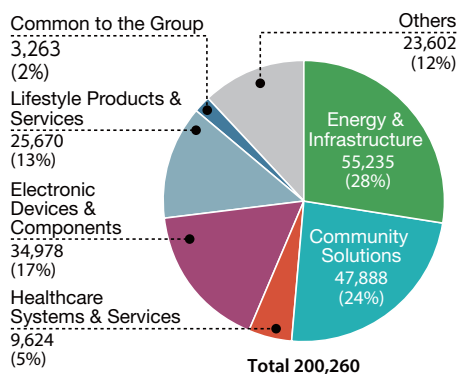
*2 Including Russia

Sales by Region (April 1, 2013 - March 31, 2014)

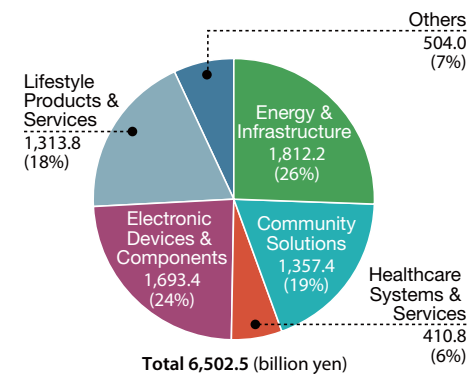


Toshiba Group Business Domains

Number of Employees by Business Domain (April 1, 2013 - March 31, 2014)



Sales by Business Domain (April 1, 2013 - March 31, 2014)



Note: Eliminations of sales among segments were 589.1 billion yen

CEO Commitment

We are channeling the powers of Toshiba's 200,000 employees into solutions to global issues.

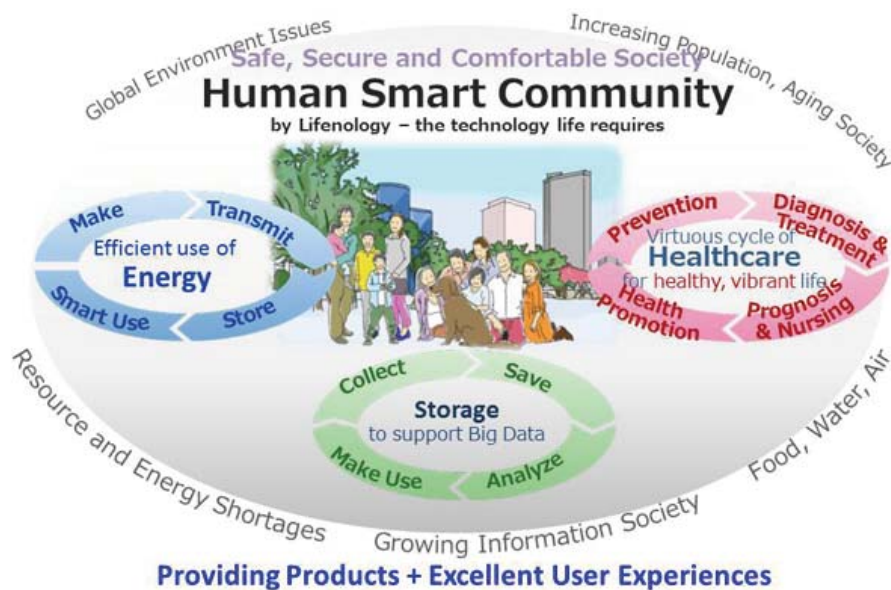
Hisao Tanaka
Director, President and CEO



Promoting CSR Management to Sustain a Safe, Secure and Comfortable Society

Our world today faces diverse social issues attendant with population growth, aging societies, fast growing demand for energy and shortages of natural resources, and global environmental problems. Toshiba Group is determined to actively contribute to solutions to these problems, and to support realization of the safe, secure and comfortable society of the Human Smart Community. Towards this end, Toshiba Group itself must achieve steady and sustainable growth.

In order to realize Toshiba Group's unique strategy for Growth through Creativity and Innovation, we will lay down solid foundations to promote CSR management, strong enough to support management policies that enhance business through value creation and productivity improvement. With this in mind, I will promote policies that develop diverse, talented, and creative global human resources.



Toshiba's Vision



Meeting the Expectations of Our Many Stakeholders

To push forward with CSR management, my primary concerns as President and CEO are to bring together the concerted abilities of Toshiba Group's 200,000 employees, and to ensure that we place the highest priority on human life, safety and compliance. This will support us collaborating with all of our stakeholders and contributing to the achievement of a sustainable society through our business activities. Recently, we have worked with independent third parties to review issues and strategies to focus on in future, and we have identified human rights, supply chain CSR management and environmental issues as CSR-related issues crucial to our further globalization.

We believe that, as a global company, we are obliged to reinforce CSR initiatives in respect of human rights, labor, occupational health and safety, the environment and ethics. This concern covers not only group companies but extends to the suppliers in our worldwide supply chain. Acting on this conviction, we joined the Electronic Industry Citizenship Coalition (EICC)*1, an electronic industry CSR promotion organization, in June 2011, and are promoting CSR management in line with the objectives of EICC's code of conduct. We recognize the conflict minerals originating in the Democratic Republic of the Congo and adjoining countries as a serious human rights issue. We have responded with Group-wide policies to require the use of conflict free minerals, and are requesting our suppliers to cooperate and provide sourcing information.

In support of climate change mitigation and tackling other environmental problems, we are implementing measures based on the long-term goals defined in the Environmental Vision 2050, and on near-term targets defined in our Environmental Action Plan. In the high-priority areas for the four Green Initiatives*2, we have set FY2015 goals at higher levels than our competitors. In FY2013, we released T-COMPASS*3 a powerful concept for further developing and expanding our environmental management. This visibly represents important and urgent worldwide environmental issues—minimization of natural resource consumption (Natural resources); mitigation of climate change (Energy); reduction of chemical substance risk (Substance); and minimization of water consumption (Water)—as the four cardinal compass points, N, E, S and W. T-COMPASS is supporting our concerted Group-wide efforts to identify key problems and find solutions.

Through FY2013, we have continued to support the restoration of Northeast Japan from the devastating effects of the major earthquake and tsunami that struck the region on March 11, 2011. We will continue these efforts by focusing on three core themes: human resource development, recovery of local industries, and rebuilding communities. At the same time, we continue to cooperate in the stabilization and decommissioning of the Fukushima Daiichi Nuclear Power Plant.

*1: Electronic Industry Citizenship Coalition: an electronic industry CSR promotion organization

*2: Greening of Products, Greening by Technology, Greening of Process and Green Management

*3: Toshiba Comprehensive environmental database and its Practical Application to Simplified and/or Streamlined LCA

CSR Management Supported by 200,000 Employees

I believe it is important for each and every one of Toshiba Group's 200,000 employees to fully understand the need for compliance, to contribute to the local community, and to carry out their responsibilities with a keen sensitivity to the expectations of our stakeholders. In 2004, Toshiba Group signed the United Nations Global Compact, which defines basic principles regarding human rights, labor, the environment and anti-corruption. To bring the spirit of the Compact into our daily business activities, we established the Toshiba Group Standards of Conduct, which define the values and code of conduct that must be observed by all Toshiba Group executives and employees.

As part of our efforts to encourage and promote corporate citizenship activities at all group companies, we created a corporate citizenship awards program, the Toshiba "ASHITA" Awards, in 2005. In FY2013, we received 1,616 nominations for the awards. In FY2013, in addition to the existing corporate citizenship award, we created a new award for contributions to solving social problems through business.

We are also working to raise the environmental consciousness of individual employees. For example, on June 5, World Environment Day, we held Toshiba Group Global Environmental Action events, in which Toshiba Group employees in countries around the world conducted environmental activities in unison.

I will continue to take the lead in concentrating the energy of the 200,000-plus people working for Toshiba Group around the world, to make it a group of companies that provides new value to customers and contributes to society on an ongoing basis, and in which each company works vigorously to achieve significant results. As I do so, I would greatly appreciate your continued support and cooperation.

Corporate Philosophy

Basic Commitment of the Toshiba Group

Toshiba Group's Corporate Philosophy emphasizes respect for people, creation of new value, and contribution to society.

The Group slogan – “Committed to People, Committed to the Future. TOSHIBA.” – expresses the essence of our corporate philosophy. We recognize that it is our corporate social responsibility (CSR) to put our philosophy and slogan into practice in our day-to-day business activities. In doing so, we accord the highest priority to human life and safety and to compliance.

Basic Commitment of the Toshiba Group

We, Toshiba Group companies, based on our total commitment to people and to the future, are determined to help create a higher quality of life for all people, and to do our part to help ensure that progress continues within the world community.

1. Commitment to People

We endeavor to serve the needs of all people, especially our customers, shareholders, and employees, by implementing forward-looking corporate strategies while carrying out responsible and responsive business activities. As good corporate citizens, we actively contribute to further the goals of society.

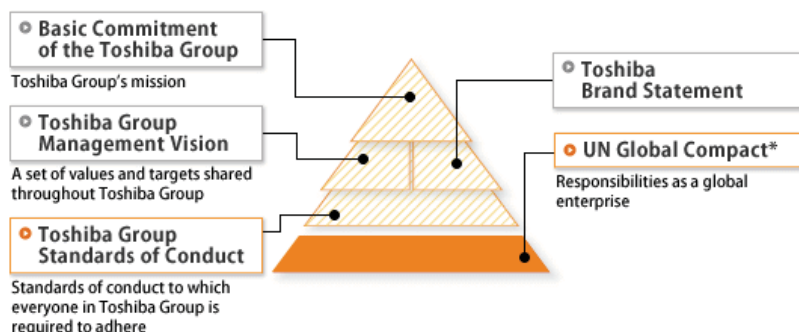
2. Commitment to the Future

By continually developing innovative technologies centering on the fields of Electronics and Energy, we strive to create products and services that enhance human life, and which lead to a thriving, healthy society. We constantly seek new approaches that help realize the goals of the world community, including ways to improve the global environment.

Toshiba Group Slogan

**Committed to People,
Committed to the Future. TOSHIBA**

Framework of Toshiba Group's Management Philosophy



*UN Global Compact: A voluntary corporate citizenship initiative concerning human rights, labor, the environment, and anti-corruption proposed by the former UN Secretary-General Kofi Annan in 1999 at the World Economic Forum. Toshiba joined the UN Global Compact in 2004

Toshiba Group's CSR Management

CSR Management to support "Growth through Creativity"



CSR management means giving top priority to human life, safety, and legal compliance and contributing to the solution of problems in the global society through business.

In order to meet the expectations of stakeholders, it is our responsibility to communicate with various stakeholders in promoting CSR activities. Such activities must be supported by each and every one of Toshiba Group's 200,000 employees worldwide.

Participation in External CSR Organizations

Active Participation in and Cooperation with External CSR Organizations

Toshiba Group promotes participation and collaboration with external CSR organizations, industry associations, government, international organizations and NGOs.

Membership in CSR-related organization

- [UN Global Compact](#)
- [Electronic Industry Citizenship Coalition \(EICC\)](#)
- [World Business Council for Sustainable Development \(WBCSD\)](#)
- [World Economic Forum \(WEF\)](#)
- [Science and Technology in Society Forum \(STS Forum\)](#)
- [Busibess for Social Resiponsibility \(BSR\)](#)
- [Council for Better Corporate Citizenship \(CBCC\)](#)

UN Global Compact

In January 2004 Toshiba joined the United Nations Global Compact, pledging to adhere to universal principles covering human rights, labor and the environment. The Global Compact is a voluntary corporate citizenship initiative proposed by UN Secretary-General Kofi Annan in 1999 at the World Economic Forum (annual meeting in Davos). The Global Compact envisages that in the course of business, companies' fulfillment of their corporate social responsibilities through compliance with internationally recognized principles concerning human rights, labor, the environment and anti-corruption will lead to the emergence of a sustainable global economy.

As a participant of the United Nations Global Compact, in 2007, Toshiba participated as an advisory to the project utilizing GRI guidelines for "Communication on Progress (COP)", a report of the progress on the implementation of Global Compact principles.

Toshiba clarifies the implementation progress of the ten principles of the Global Compact by submitting a COP advanced level report once per year.

- United Nations Global Compact "Communication on Progress (COP)"
- United Nations Global Compact



Then President Tadashi Okamura signed the Global Compact in January 2004.



Certificate

10 Principles of the UN Global Compact

Human Rights

1. Businesses should support and respect the protection of internationally proclaimed human rights; and
2. make sure that they are not complicit in human rights abuses.

Labor Standards

3. Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
4. the elimination of all forms of forced and compulsory labor;
5. the effective abolition of child labor; and
6. the elimination of discrimination in respect of employment and occupation.

Environment

7. Businesses should support a precautionary approach to environmental challenges;
8. undertake initiatives to promote greater environmental responsibility; and
9. encourage the development and diffusion of environmentally friendly technologies

Anti-Corruption

10. Businesses should work against all forms of corruption, including extortion and bribery.

➤ The Ten Principles



EICC Membership

The Electronic Industry Citizenship Coalition (EICC) is the electronics industry's CSR promotion organization committed to fulfill CSR for labor, occupational health and safety, the environment, and ethical standards throughout the supply chain. It is founded in October, 2004, and as of June 2014 95 companies all over the world have joined. Toshiba Joined in June 2011 to promote supply chain CSR based on global standard.

➤ EICC



World Business Council for Sustainable Development (WBCSD)

The World Business Council for Sustainable Development (WBCSD), led by the CEOs of about 200 global corporations, aims to realize a sustainable future for business, society, and the environment. WBCSD provides constructive business solutions to realize sustainable societies by displaying leadership, offering effective opinions, and taking concerted action. Toshiba is a member of WBCSD, and Atsutoshi Nishida, Toshiba's Chairman, has served as a member of the WBCSD Executive Committee since 2010 and as one of its Vice Chairmen since 2012. As a core member of the Energy & Climate focus area group and a member of the ISO Smart Community Infrastructure Work Stream, Toshiba aims to act globally to contribute to the realization of sustainable societies.



➤ WBCSD

Participation in the World Economic Forum

The World Economic Forum (WEF) brings together corporate CEOs, political leaders, scholars, journalists, and others who take global leadership roles to discuss important issues facing the world such as those related to the environment, energy, and health. Toshiba is a WEF strategic partner, and at the 2013 annual meeting in Davos, we participated in the Infrastructure & Urban Development Community Initiative, which discusses how to achieve sustainable infrastructure and economic development. We also actively participate in regional meetings held in various places throughout the world in order to contribute to solving problems unique to the regions concerned.

➤ World Economic Forum

Participation in the STS Forum

The Science and Technology in Society (STS) forum, which aims to ensure appropriate development of science and technology, gathers scientists, policymakers, business leaders, journalists, and others in one place to discuss and exchange opinions about issues related to science and technology as well as society from the perspective that these are issues shared by humanity. Toshiba has participated in the STS Forum since 2004. In addition, as a Council member, Chairman Atsutoshi Nishida is actively involved in guiding the direction of the Forum's activities.

➤ STS Forum

Participation in BSR

Business for Social Responsibility (BSR) is a global nonprofit organization for CSR activities which is established in the U.S. in 1992. 250 or more global organizations and companies had participated as a member, and Toshiba joined in 2003.

We engaged in stakeholder dialogues facilitated by BSR, and participated in Study Forums on human rights and supply chain CSR.

➤ BSR



Participation in CBCC

Council for Better Corporate Citizenship (CBCC) is an association, established in 1989 by Keidanren (Federation of Economic Organizations), which supports Japanese company to be accepted by regional communities as "Good corporate citizen" as well as promotes CSR activities in practice. Toshiba joined CBCC from its establishment, and currently takes part in activity as a member of planning committee.

➤ CBCC

History of CSR Activities

 Concerned with environmental issues

FY2013	Organized "Business & Human Rights Workshop" for human resource managers from 9 Asian countries. Newly established "Social Contributions by Business" category to Social Contribution Award. Introducing T-Compass, a new concept of environmental management. 
FY2012	Continued implementation of the PDCA cycle according to ISO 26000. Surveys of some 10,000 suppliers regarding their approaches to issues related to conflict minerals and CSR promotion. Achievement of 0.67 trillion yen in sales of excellent ECPs (Environmentally Conscious Products with the industry's highest level of environmental performance in terms of KPIs).  Donation of LED lighting to the Golden Hall of Chusonji Temple: this lighting improvement project with the temple won the Japan Lighting Award.
FY2011	Implementation of PDCA cycle of checking, identification of issues, planning, action, and evaluation based on ISO 26000. Established Toshiba Group Conflict Mineral Policy. Revised Toshiba Group Procurement Policy and requested that suppliers continue to promote CSR in the supply chain. Formulation of the Fifth Environmental Action Plan.  Reviewing the BCP based on the experience of the Great East Japan Earthquake and the floods in Thailand.
FY2010	Strengthened CSR management based on the principles of ISO 26000 Initiated workplace meetings focusing on integrity Introduction of a system for visualizing working hours UD advisor system expanded to include non-Japanese employees Announcement of the new concept for environmental management at a business policy briefing (Greening of Process, Greening of Products and Greening by Technology) 
FY2009	Ending production of general-use incandescent bulbs Formulation of Toshiba Group Biodiversity Guidelines  Establishment of Sign Language Club Enforcement of the requirement to leave the office at the regular time for at least two days during the Family Week in Japan
FY2008	Collaboration with NPOs to promote experiential science education. (Supporting the activities of experiential science education research organizations) 1st Toshiba Cup Contest among students specializing in science and math education at teacher-training universities in China to present their creative teaching plans. Reorganization of home appliance call centers (change to product-wise call centers) Implementation of on-site CSR audit (related to human rights, occupational health and safety, the environment) of suppliers in Thailand. Issue of Environmental Report.  Announcement to allow the peak out of Toshiba Group's greenhouse gas emissions in 2012 and thereafter reduce the absolute emissions. 
FY2007	Toshiba Group Environmental Vision 2050 is established.  Structures and systems for Quality Control at Toshiba Group is reinforced. Ethical education to Technical Employees in Japan and overseas is provided. Toshiba Group Fourth Voluntary Plan is extended from FY2010 to FY2012, with New Targets Added.  Statutory Ratio of Employment of People with Disabilities is fulfilled in all the subject Group Companies in Japan.
FY2006	Toshiba Group CSR Month is established. Toshiba Group Standards of Conduct is revised. The Clean Partner Line, a whistleblower system for suppliers and other business partners, is established. Toshiba Group 1.5 Million Tree-planting Project is launched. The New EASTER comprehensive audit system is put in place. 

FY2005	<p>Toshiba With Co., Ltd., a special subsidiary for employment of the disabled, is established.</p> <p>Toshiba Group CSR Conference is held.</p> <p>Toshiba "ASHITA" Award is established.</p> <p>The philosophy, policies and criteria for universal design are established.</p> <p>Standards of Conduct concerning Sales to Government and Authorities are established and thoroughly implemented.</p> <p>Participates in the Eco-Products International Fair 🏆</p>
FY2004	<p>Toshiba Group Standards of Conduct is applied throughout the Group.</p> <p>CSR report is issued.</p> <p>An organization dedicated to promotion of equal opportunity is established.</p> <p>Toshiba Group Procurement Policy based on CSR is established.</p> <p>Toshiba Group Environmental Vision 2010 is announced. 🏆</p> <p>Fourth Voluntary Environmental Plan is introduced. 🏆</p>
FY2003	<p>Company with committees system is adopted.</p> <p>CSR Division is established.</p> <p>CSR Website is opened.</p> <p>Factor T, an eco-efficiency indicator, is introduced. Joins Business for Social Responsibility (BSR), an international CSR association based in the U.S.</p> <p>Health and safety management system is introduced.</p> <p>Toshiba Group Standards of Conduct is revised.</p> <p>Joins UN Global Compact</p>
FY2002	<p>Internal free agent system is introduced.</p> <p>Zero emissions of waste is achieved. 🏆</p>
FY2001	<p>Japanese version and international version of the Standards of Business Conduct are integrated.</p>
FY2000	<p>Corporate risk management system is established.</p> <p>Environmental accounting is introduced. 🏆</p> <p>Third Voluntary Environmental Plan is introduced. 🏆</p> <p>Green procurement is introduced. 🏆</p>
FY1999	<p>In-house company system is introduced.</p> <p>Environmental report is issued. Environmental Protection & Recycling Planning Center is established. 🏆</p> <p>Toshiba Customer Information Center is established.</p>
FY1998	<p>Executive officer system is introduced.</p>
FY1996	<p>Second Voluntary Environmental Plan is introduced.</p>
FY1995	<p>ISO 14001 certification is obtained. 🏆</p>
FY1993	<p>First Voluntary Environmental Plan is introduced. 🏆</p>
FY1992	<p>ExploraVision Award is started in the U.S.</p> <p>Family-care leave, child-care leave and short-time working hours systems are introduced.</p>
FY1991	<p>Corporate Environmental Protection Council is established. 🏆</p> <p>Toshiba Group Environmental Exhibition is started. Toshiba Thai Foundation is established.</p>
FY1990	<p>Basic Commitment of the Toshiba Group and the slogan are established.</p> <p>Toshiba Standards of Business Conduct and Toshiba International Standards of Conduct are established.</p> <p>Toshiba America Foundation is established.</p>
FY1989	<p>Basic Policy for Environmental Protection is established. 🏆</p> <p>Environmental auditing is introduced. 🏆</p> <p>Toshiba International Foundation is established.</p>
FY1988	<p>Environmental Protection Center is established. 🏆</p>
FY1975	<p>Toshiba Group Health and Safety Convention is introduced.</p>
FY1973	<p>Toshiba Management Philosophy is established.</p>
FY1971	<p>Consumers Department is established.</p>

CSR Highlight
2014

Materialities for Toshiba Group

Identifying Key Issues

In order to achieve creative growth based on the management policy and to realize the vision of Toshiba Group, we identify key issues (materialities) for Toshiba Group from the perspectives of businesses and CSR management.

Businesses and High-priority Themes

To confront global social issues and to achieve a safe, secure and comfortable society, we identify high-priority themes in each business area



Toshiba's Vision



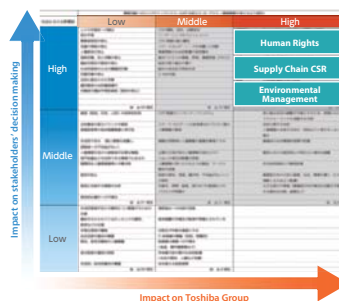
➤ Toshiba Group Businesses and Responsibilities

Materialities in the CSR Management of Toshiba Group

Identifying high-priority themes (materialities) common to all group companies in terms of risks and opportunities from a global perspective linked to management strategies



Toshiba Group Management Policy Vision

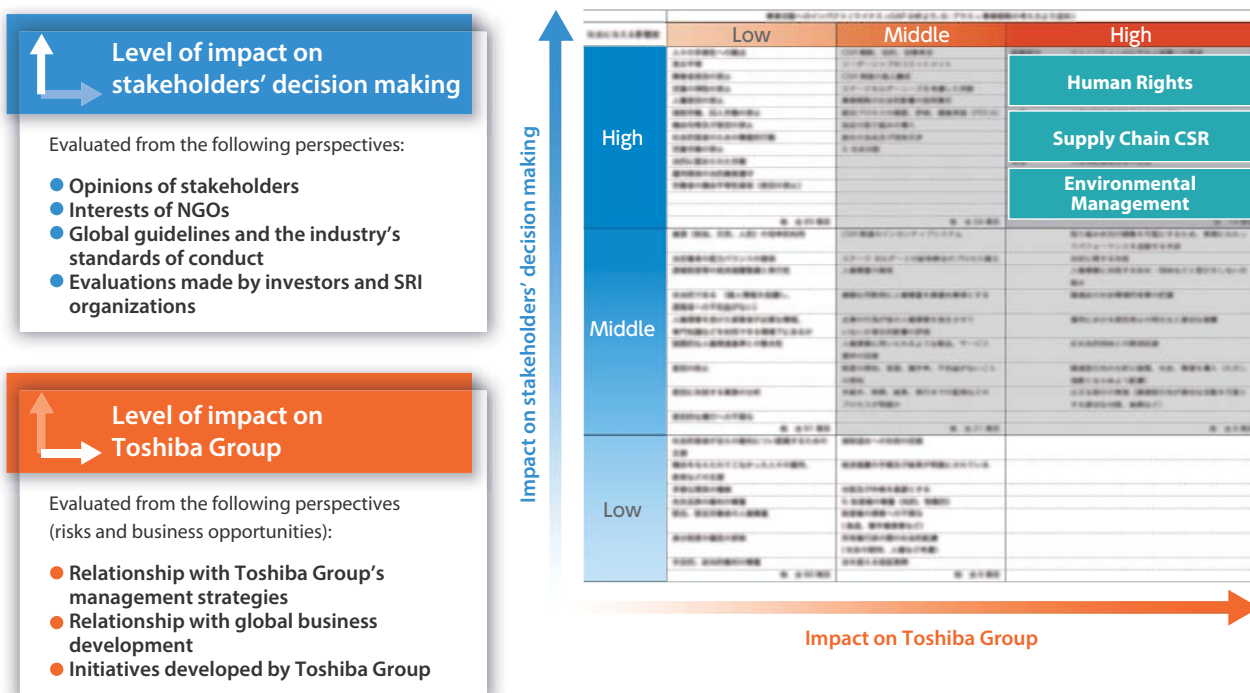


Materialities in the CSR Management of Toshiba Group

Materialities in the CSR Management of Toshiba Group

The following themes were identified as materialities (high-priority themes) for FY2013: respect for human rights, promotion of CSR management in the supply chain and environmental management.

Based on a third-party activity review conducted with reference to ISO 26000 core subjects, we analyzed the impact of Toshiba Group's businesses on society and on Toshiba Group's business operations in order to identify high-priority themes.



Highlight Information



Process of Materiality Identification

Conducting a third-party activity review with reference to ISO 26000 core subjects

In FY2013, in addition to a self-evaluation based on ISO 26000, we also took into consideration a third-party activity review to identify high-priority themes from an objective perspective and deepened the common understanding of ISO 26000 among Toshiba Group members.

> Management Based on ISO 26000

Process

1

Self-evaluation based on the ISO 26000 core subjects

By using an evaluation tool, related corporate divisions performed self-evaluation based on the items (345) of the seven ISO 26000 core subjects: organizational governance, human rights, labor practices, the environment, fair operating practices, consumer issues and community involvement and development.

Process

2

CSR activity review by a third-party organization

Based on the results of self-evaluation performed with reference to ISO 26000 core subjects, a third-party organization conducted a CSR activity review targeting 12 related corporate divisions through interviews and evidence check. At the end of the review, we received a review report prepared by the third-party organization from an objective perspective.



Review result report from a third-party organization

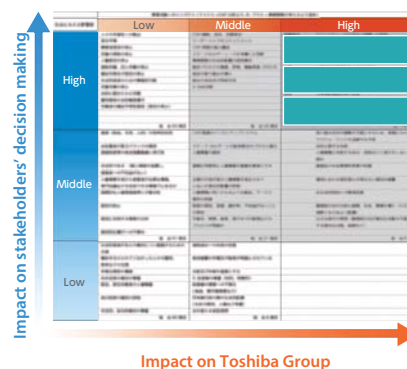
Process

3

Identification of materialities (key issues)

By using the 345 items of ISO 26000 core subjects and by taking into consideration the activity review by the third-party organization in addition to stakeholders' opinions, we listed themes (figure on the right) in the general order of high, medium and low priority based on the levels of impact on stakeholders' decision making and on Toshiba Group's business activities.

As a result, we identified the following three themes as materialities (high-priority themes) for FY2013: respect for human rights, CSR management in the supply chain and environmental management.



Process

4

Incorporating the themes into CSR management

The identified materialities were discussed at the CSR Roundtable held once every half year by CSR officers and corporate division managers and were incorporated into the CSR management cycle by setting KPIs after being approved by the roundtable members.

Toshiba Group's CSR Management Cycle



Progress in Materiality Identification

Validity of CSR activities and reports annually checked since FY2005

Since FY2004, Toshiba Group has published CSR Reports and identified high-priority themes for Toshiba Group through understanding the interests of our stakeholders in order to enhance CSR management and to ensure appropriate disclosure of information.



Identification of report items based on AA1000AP*

Review by a third party (third-party comments on CSR reports)

Conducting interviews in related divisions to review report items from the perspectives of importance, completeness and relevance

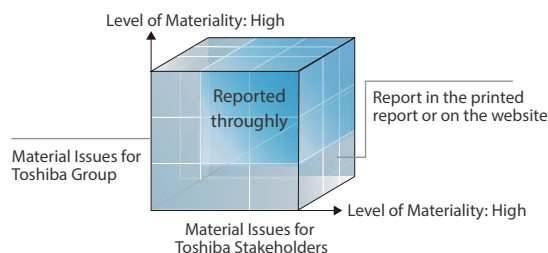
Studying the concerns and interests of stakeholders through questionnaire surveys

(customers, suppliers, SRIs, NGOs, students and employees)

Creating materiality check sheets (original to Toshiba Group)



The Three Principles of the AA1000AP

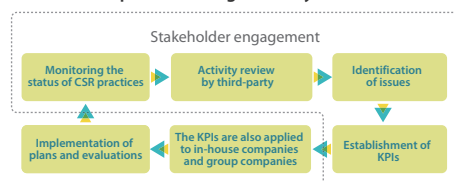


Disclosing information based on ISO 26000 draft documents

Composing the CSR Report based on the seven core subjects of ISO 26000

Information disclosure and enhancement of CSR management based on ISO 26000

Toshiba Group's CSR Management Cycle



The PDCA cycle was used to create a checklist based on ISO 26000, check the implementation of measures and set KPIs

> Management Based on ISO 26000

* AA1000AP is a series of principles, criteria, and standards issued by AccountAbility, a British NPO, to help organizations build their accountability vis-à-vis stakeholders and improve their performance.



Activity highlight

Key Issue

Workshop for human resources managers in Asia

Briefing on conflict minerals survey

Respect for Human Rights

We make it our management principles to respect human rights and we put an emphasis on human rights in promoting our business activities.

We signed the United Nations Global Compact in January 2004 to support universal principles regarding human rights and labor practices, including the Universal Declaration of Human Rights.

Human Rights Policy

The "Toshiba Group Standards of Conduct" provide a basis for acting with respect for basic human rights and individual diversity. In addition, as part of our procurement policy, we request our suppliers to also consider human rights.

Identifying human rights risks

We have assessed human rights risks related to our business activities based on ISO 26000. In FY2013, we performed an assessment of human rights risks based on the United Nations Guiding Principles on Business and Human Rights in cooperation with Business for Social Responsibility (BSR), a US-based CSR promotion organization.

Employee training in respect for human rights

In addition to implementing the Standards of Conduct, we periodically hold training and lecture sessions on human rights for employees at the time of their employment or promotion. In FY2013, we organized a workshop for human resource manager in Asia.

Grievance mechanism

We provide grievance mechanism for our employees and suppliers to remedy problems.

Action on conflict minerals issues

In FY2011 we published the "Toshiba Group Conflict Mineral Policy" and established a conflict minerals-related internal framework. In addition, we participate in the "Public-Private Alliance for Responsible Minerals Trade," a multi-sector initiative advocated by the U.S. government to support supply chain solutions to conflict minerals challenges in the Democratic Republic of Congo (DRC) and surrounding countries. In FY2013 we surveyed approximately 2,800 companies to investigate smelters and use of conflict minerals by our suppliers.

Number of Companies Participating in the Briefing on Conflict Minerals Survey (Toshiba Group Suppliers)

440

(FY2013)

Number of Companies Targeted by the Conflict Minerals Survey (Toshiba Group Suppliers)

Approximately 2,800

(FY2013)

Annual Topics

Human Rights Workshop for Human Resources Managers in Asia

■ 45 managers from 9 countries participate in the workshop organized by a US CSR promotion organization

In February 2014, Toshiba Group hosted a human rights workshop for human resources managers in Asia to discuss business and human rights.

As many as 45 Toshiba Group managers from 9 countries (India, Indonesia, Japan, Malaysia, the Philippines, Singapore, South Korea, Thailand and Vietnam) participated in the workshop. We invited Jeremy Prepiscus and Jaewon Kim from Business for Social Responsibility (BSR), a US CSR promotion organization, to hold two-hour workshop.



Lecture on human rights



Group discussion

■ Sharing the understanding of human rights and the recognition of problems

At the workshop, the lecturers explained the history and background of the United Nations Guiding Principles on Business and Human Rights. Then, group discussions were held by country to select, from among the 30 subjects in the Universal Declaration of Human Rights, themes that involve high risks or are likely to occur in each country and company, and to make presentations on the selected themes in order to share the importance of human rights initiatives.

Many participants stated that they were able to recognize how their work is related to human rights and to deepen their understanding of human rights through the workshop.



Presentation



Promoting Supply Chain CSR

We will continue to fulfill our responsibilities to the wider society by constructing healthy partnerships with our suppliers and requiring and supporting the promotion of CSR.

In order that our customers can enjoy our products with comfort, and to ensure observance of CSR in such areas as the environment, labor and human rights, Toshiba Group promotes CSR initiatives throughout its supply chain. Our efforts include optimization of the working environment for our suppliers' employees and reducing environmental impact.

Toshiba Group Procurement Policy

Toshiba Group Procurement Policy

The "Toshiba Group Procurement Policy" summarizes our requirements relating to CSR and Toshiba Group procurement, and through this we require that our suppliers give consideration to human rights, labor, health and safety, and the environment, including green procurement. In FY2012, we added a request not to use conflict minerals to the policy and distributed it across approximately 10,000 suppliers.

Membership in the EICC

In June 2011 we joined the Electronic Industry Citizenship Coalition (EICC), an organization that promotes CSR in the electronics industry. We promote CSR in our supply chain in line with the EICC Code of Conduct.

Partnerships with suppliers

We are striving to build healthy partnerships with our suppliers through fair trade that complies with laws and regulations on procurement. In FY2013, we held a briefing on the Toshiba Group policy on conflict minerals in May and also a briefing to explain Toshiba Group's management and procurement policies to executives of our 90 major suppliers in July.

Monitoring

In order to strengthen our suppliers' CSR management, we hold briefings and monitor the implementation of CSR initiatives. In FY2013, we conducted a survey targeting some 5,600 companies and requested them to perform self-checks. In cases where issues were found, we provided support and guidance on how to make improvements.

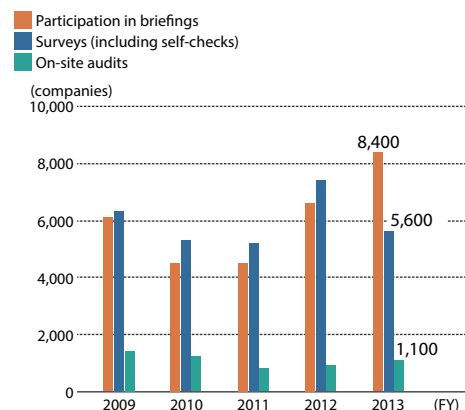
Fair trading practices

Toshiba Group provides Clean Partner Line, a system that allows suppliers to report compliance violations. In the event of a report, we promptly conduct a survey to confirm facts and take appropriate measures.

Supplier CSR Survey

Approximately
5,600 companies
(FY2013)

Rigorous implementation of "CSR Procurement Policy" (domestic and overseas Toshiba Group companies)



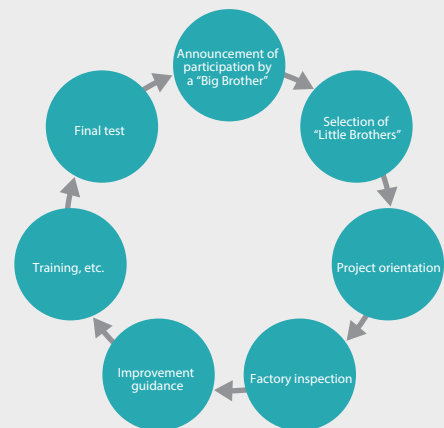
Annual Topics

Participating in the Supplier CSR Promotion Program of the Department of Labor and Employment in the Philippines

Supporting the enhancement of labor conditions at suppliers

Toshiba Information Equipment (Philippines), Inc. (TIP) is promoting the KAPATIRAN supplier partnership program, which was introduced in 2011 by the Philippine Department of Labor and Employment. This program aims to create a system in which large companies ("Big Brothers") guide and help small and medium enterprises ("Small Brothers") to be compliant with general labor standards including occupational safety and health standards. TIP was the country's first electronic company that participated in the program. Based on the program, TIP selects 10 companies from among its suppliers each year and educates and supports these companies for a period of one year. When the program is over, TIP submits a report to the Department of Labor and Employment. In addition to on-site training, TIP also invites external instructors for a variety of training programs. Through this program, TIP support its suppliers in promoting CSR management and also establishes strong partnerships with them.

Overview of the Program Process



Signing by participating companies



Orientation



Inspection



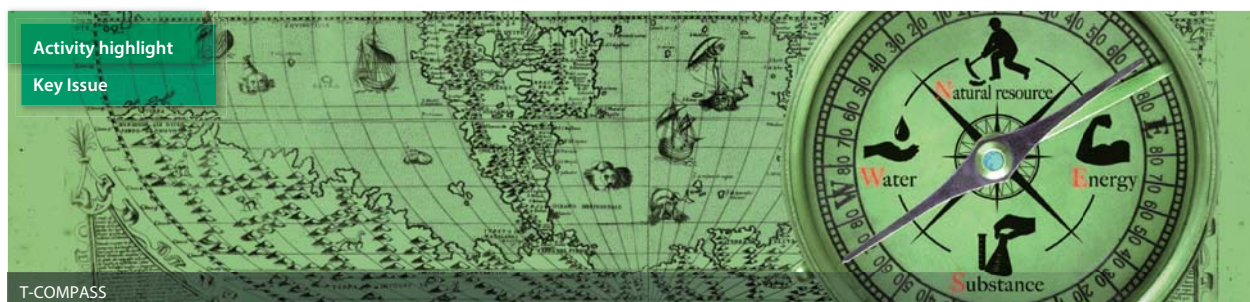
Artificial respiration training



Fire drill



Final inspection



Environmental Management

Aiming to establish ourselves as one of the world's foremost eco-companies

In October 2011 the global population exceeded 7 billion people. Rapid population growth and urbanization are forecast for the emerging market of Asia and Africa. Alongside this, we need to deal with associated issues; issues on a global scale that are interconnected and impact on one another in a complex way, such as climate change, the depletion of minerals, metals, fossil fuels and other resources that support today's society, as well as energy, water and food shortages. Toshiba has been integrating business management and environmental management, and aims to establish ourselves as one of the world's foremost eco-companies.

We are now implementing our Fifth Environmental Action Plan and promoting environmental management with the four "Greens" concepts.

Toshiba Group has developed "Environmental Vision 2050" as the corporate vision under which we aim to realize a world in which people can enjoy affluent lifestyles in harmony with the Earth by the year 2050. The vision requires the Group to increase the degree of improvement in overall eco-efficiency by ten times (Factor 10) by 2050 against the 2000 level. Toward that goal, we are now following Fifth Environmental Action Plan, which we initiated in FY2012, under which we promote four "Green" concepts- "Greening of Process" (environmentally conscious manufacturing), "Green of Product" (creation of Environmental Management products with the highest level of environmental performance), "Green by Technology" (low-carbon energy technologies), and "Green Management" (continuous improvement of basic activities). In this Action Plan, we are further integrating business management and environmental management in all business areas, and have set specific goals to ensure continuous business growth and reduce environmental impacts.

Implemental various measures based on the 4 "Green" concepts

Green of Product

Creation of products with the highest level of environmental performance

Achieving the highest level of environmental performance in all newly developed products to reduce lifecycle environmental impacts.

Increase sales of Excellent ECPs to
¥1.8 trillion in 2015

Green by Technology

Deploying advanced low-carbon technologies on a global scale

Contributing to provision of a stable power supply and mitigation of climate change through low-carbon energy technologies

Increase sales of energy-related products to
¥1.9 trillion in 2015

Green of Process

Pursuing the world's lowest level of environmental impacts

Minimizing increases in environmental impact in production processes with high efficiency manufacturing

Increase eco-efficiency by
1.5 times against the 2000 level by 2015 (FY2015)

Green Management

Continually improving basic activities, such as human resource development, environmental communication and conservation of biodiversity

Train **2,000**
Toshiba eco-style leaders by 2015

Aiming to establish ourselves as one of the world's foremost eco-companies

Annual Topics

Green of Product

Excellent ECPs*
(Products with the highest level of environmental performance)

¥1.6 trillion in sales

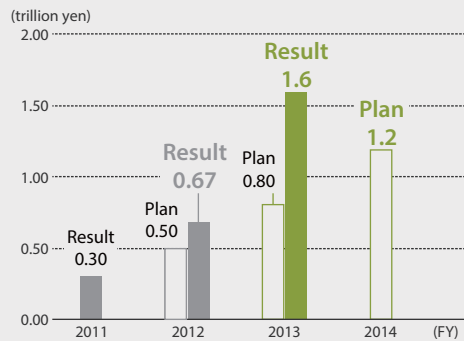
Results were significantly higher than the planned ¥0.8 trillion by expanding certified products such as system solution products.

* Products that have been certified by Toshiba as having the best environmental performance in the industry at the time of product release.

ECPs = Environmentally Conscious Products

Green by Technology

Sales of Excellent ECPs



Example of Excellent ECPs certified in FY2013



Learning Management System "Generalist/LM"

Using LMS will help to reduce administrative work associated with management of training, use of facilities and transfers of students, and in turn, contribute to energy and resource conservation.



Geothermal power generation Flash geothermal power generation systems

- No.1 share*¹ in the global market in terms of total generating capacity
- Realizing high performance and high reliability with moisture removal technology, coating technology, axial exhaust turbines, etc.



MRI Equipment Vantage ELAN™

- No.1 in energy and resource conservation class*² (power consumption & installation space)
- Realizing a small footprint and low energy consumption while maintaining high level performance.



Elevator for Chinese market New ELECOSMO-E

- Industry-leading*² levels of energy saving in elevators for social housing
- Reduces stand-by energy by adopting a new control system and turning off fans and lightings automatically

*1: As of June, 2013. Capacity based power generation total delivery record, based on Toshiba in-house research.

*2: At the time of product release; not intended to guarantee the current position.

Green of Process

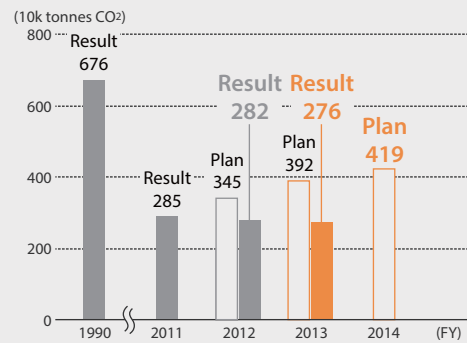
Total greenhouse gas emissions

2.76* million tonnes CO₂

By actively promoting energy-saving diagnostics and investment, the level of emissions was lower than the planned level of 3.92 million tonnes CO₂, and has been reduced to less than half the FY1990 level.

* The CO₂ emission factor used in FY2013 is the FY2012 value (4.87 tonnes CO₂ per 10,000 kWh)

Overall Emission



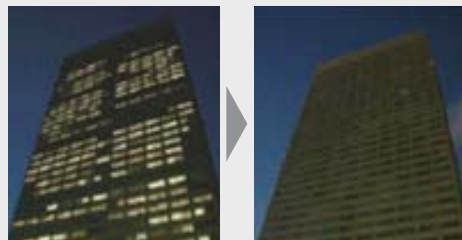
Green Management

Toshiba Group Global Environmental Action

Participation from **363** sites

For the first time on June 5, 2013, 363 business and production sites promoted and participated in the energy conservation-themed, simultaneous lights-down activity, to reduce lighting at business sites and the homes of employees.

Lights-down at the HQ building (before and after)

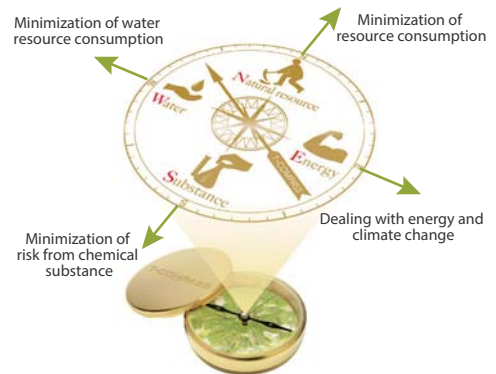


We are committed to continue to enhance environmental management and have introduced T-COMPASS, a new environmental management concept.

At Toshiba Group we develop and apply our own measures to achieve reductions in environmental impacts. For example, in FY1993 we introduced LCA, a method for lifecycle environmental impact assessment, and in FY2003 we introduced “factor,” as a measure of improvement in eco-efficiency. In FY2013 we introduced a new environmental management concept called T-Compass, in order to strategically capture new global trends, such as widening the scope and coverage of the environmental aspects of business.

As the environmental compass for Toshiba, T-Compass represents all environmental issues that need addressing with the North, South, East and West symbols of the compass. While there has been no change to our prior approach of reducing our overall environmental impacts, by specifically identifying environmental contributions in four main areas we believe that Toshiba Group will be able to better share the value we are providing with both internal and external shareholders. While taking on board leading-edge discussions, we aim to make the environmental information that we disclose easier to understand.

Toshiba Group's Environmental Compass: “T-COMPASS”



- Visualization of Toshiba Group's environmental contributions (uses north, south, east and west symbols)
- Expansion measures aligned with regional environmental issues

Toshiba Group Businesses and Responsibilities

Resources and energy

- Rapid increase in demand in developing countries
- Preservation and provision of resources required to maintain life in poverty-stricken regions

Environmental considerations

- Mitigation of climate change
- Effective use of sustainable resources

Prevention of natural disasters

- Business continuity plan for large-scale disasters
- Support for recovery from the Great East Japan Earthquake
- Stabilization of the operation of nuclear power plants

Global issues addressed by Toshiba Group

Population increase and aging

- Population increase in developing countries
- Fertility decline and population aging in developed countries
- Development of medical care and education
- Development of social welfare systems

Consideration for human rights

- Improvement of human rights and working conditions in the supply chain
- Protection of human rights in conflict regions

Information society

- Handling of large quantities of data
- Assurance of information security
- Support for acceleration of communication and expansion of network communities
- Elimination of digital divide

Business areas

Energy & Infrastructure Group

In addition to thermal and nuclear power generation systems and hydraulic, photovoltaic, geothermal and wind power generation systems that use natural energy, Toshiba Group offers smart grid systems, including power transmission, transformation and distribution systems and smart meters, to provide a stable supply of electricity. We also develop solutions that support social infrastructure, such as railway and automobile systems, motor drives, secondary batteries, security and automation devices, and electric wave systems.

Percentage of total employees



Percentage of total sales



Community Solutions Group

By using ICT and cloud technology, we provide a wide variety of community solutions, including urban infrastructure solutions for energy and water management; building solutions, such as air conditioning and lighting systems that provide high energy-saving performance and are environmentally efficient and elevators that transport people safely and comfortably; and home solutions that support comfortable lifestyles.

Percentage of total employees



Percentage of total sales



Healthcare Systems & Services Group

With a view to realizing a society in which all people can lead healthy and active lives, we make the most of Toshiba Group's technologies to provide products and services in a wide range of areas, from medical diagnosis and treatment products used to promptly discover diseases and to alleviate the burdens of patients to prevention products that reduce the risk of diseases and prevent progress of disease, as well as prognosis and care products for the after-treatment of disease and injury, and health promotion products that protect the safety of living environments, including food, water and air, and support physical and mental health.

Percentage of total employees



Percentage of total sales



Electronic Devices & Components Group

Taking simultaneous advantage of developing NAND, HDD and SSD technologies, we cope with storage demand that becomes ever more diversified by providing storage systems that best meet the individual needs of customers. We also develop a variety of technologies, such as power devices that control electricity consumption and other discrete semiconductor products as well as system LSI products, to support the worldwide evolution of electronic equipment.

Percentage of total employees



Percentage of total sales



Lifestyle Products & Services Group

By combining technologies for reducing the size and weight of products and high-definition and high sound-quality technologies, we develop high-quality TVs, Blu-ray disc recorders that do not require setting the timer for video recording, PCs, tablets and other advanced products, to provide customers with media content that brings joy and comfort. Also, in the area of home electric products such as refrigerators and washing machines, we provide environmentally conscious products that make our lifestyles more comfortable in accordance with local characteristics.

Percentage of total employees



Percentage of total sales



Note: The pie charts represent percentages of total consolidated sales and total employees by business area (FY2013).
(Percentage of employees common to all group companies and other: 14%; percentage of other sales: 7%)

Major products



Thailand's Bangkok Urban Railway car



Thermal power generation turbine



TEPCO Ukishima Photovoltaic Power Generation Plant



Lyon Smart Community Project

©Asylum-SPL Lyon Confluence



LED illumination of the five-story pagoda of Toji Temple



Energy-saving, environmentally conscious, earthquake-resistant elevator



MRI system designed to greatly reduce burdens during medical tests



Sensing devices for disease prevention, prognosis and care monitoring



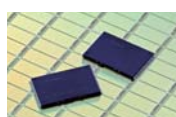
Heavy ion radiotherapy system that treats cancer without surgery



Large capacity, 5 TB, nearline HDD



Discrete semiconductor products



NAND flash-memory devices that use 15 nm processes



REGZA, an LCD TV that supports 4K resolution



Dynabook, equipped with a high-resolution WQHD LCD with a touch panel



ZABOON, a heat-pump drum washing machine

Expected themes

- Stable energy supply
- Efficient utilization of energy
- CO₂ emission reduction
- Development of safe and secure communities

- Efficient utilization of energy
- CO₂ emission reduction
- Safe water and air
- Creation of a safe, convenient and economically prosperous society

- Human-friendly medical care
- Individualized disease prevention
- Support for home medical care and nursing care
- Safe, secure and comfortable lifestyles

- Contribution to the development of an advanced information society
- Reduction in environmental impact during manufacturing
- Consideration for human rights in the supply chain

- Safe, secure and comfortable lifestyles
- Improvement of customer satisfaction
- Environmentally conscious products
- Fair advertising and commercial messages

Solutions

Achievement of the best mix of energy sources

Development of technologies designed to achieve an optimal balance in the use of thermal, nuclear, hydraulic and photovoltaic power generation

Enhancement of the Business Continuity Plan (BCP)

Development of organizations and systems for quickly responding to large-scale disasters and for quick recovery from failures

Development of safe communities

Provision of safe and convenient transportation systems

Realization of a smart community

Provision of a variety of community solutions, such as energy, water, building, home, commerce and retail solutions

Development of safe communities

Contribution to the development of safe and secure communities using cutting-edge sensing technologies for predicting and mitigating disaster damage

Reduction in the burdens of patients and medical care staff

Development and spread of radiation exposure reduction technologies
Development of methods for breast cancer screening with less pain and for early detection and treatment
Provision of heavy ion radiotherapy systems that treat cancer without surgery

Enhancement of businesses for disease prevention, prognosis, care and health promotion

Development and utilization of sensing technologies and promotion of big data analysis
Development of products and services that support home medical and nursing care
Development of home services for seniors

Increase in capacity, speed and energy-saving efficiency

Meeting data storage demand by developing NAND flash-memory devices and by increasing the speed, capacity, energy-saving efficiency and installation performance of SSDs

Development of green factories

Saving energy consumption for clean rooms and manufacturing facilities and reducing chemicals, waste and water consumption

Non-use of conflict minerals and promotion of CSR management in the supply chain

Conducting surveys on the use of conflict minerals and on the promotion of CSR management at suppliers and implementing due diligence measures

Provision of safe, secure and user-friendly products and services

Improvement in product labeling and implementation of advertising standards to meet local needs based on the results of customer satisfaction surveys and the voices of customers

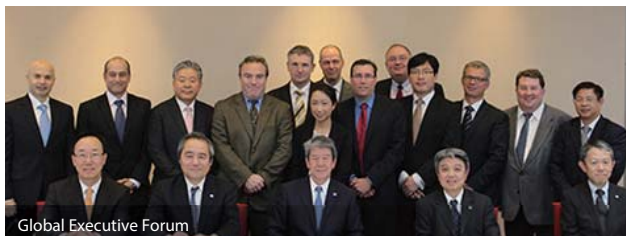
Development of products with high environmental performance

Increasing energy and resource-saving efficiency, reducing chemicals contained in products and producing products designed to be easily recycled
Creation of products with the highest environmental performance (Excellent ECPs)

More comfortable lifestyles

Promotion of universal design

Toshiba Group's CSR is supported by the activities of each and every one of 200,000 Toshiba Group employees. We will continue to act as a corporate group that maintains a high level of motivation among its employees to further enhance CSR initiatives and increase corporate value.



Global Executive Forum



Maintenance of public park by Toshiba Social Infrastructure Systems South America, Inc.

1

Promoting Diversity

Exhibiting diverse individuality and expertise

Getting the best out of our employees' strengths and their diverse individuality creates innovation and leads to the growth of the company. On the basis of this philosophy, Toshiba Group has long positioned diversity as a "management philosophy," and from top management down, we are committed to diversity, both internally and externally. In FY2013 we identified "training and utilization of diverse human resources" as a management policy, and in addition to initiatives in HR planning and HR development we are also accelerate activities to promote diversity. We have set targets for raising the ratio of female executive officers to above 5.0% in FY2015. In FY2012, 11 women held senior positions (nine at the general manager class, two chief technology auditor), and we propose to triple that number. in FY2015.

Trends in the Number and Ratio of Female Workers (Toshiba Corp., Manager and Above)

FY2004		FY2013
42	▶	289
(0.9%)		(3.8%)

2

Development of Corporate Culture

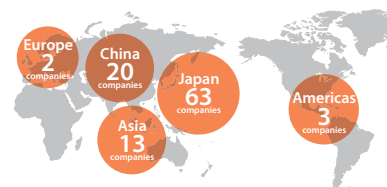
Highest priority on human life, safety and compliance

Toshiba Group lists "Commitment to People" as one of its management philosophy and conducts business activities while placing the highest priority on human life, safety and compliance.

In order to ensure the safety of our employees we have acquired third-party certification to International Occupational Health and Safety Management System OHSAS 18001 standard since FY2007. Based on the system, we continue to reduce health and safety risks through risk assessments and maintain and manage compliance with laws and regulations.

In addition, in order to implement strict compliance, we have produced and distributed the "Toshiba Group Standards of Conduct" in 16 languages, and provide training. Various compliance programs, training including the "Toshiba Group Standards of Conduct," are incorporated into level-based training, occupation-based training and senior management seminars. On top of this, all employees undergo repeated training via e-learning. In FY2013 our e-learning themes included bribery, fraudulent transactions and improper expenses, and we continue to work to ensure Group compliance with laws and regulations.

Consolidated Companies that Have Attained OHSAS 18001, by Region



Note: As of the end of March 2014



Different country editions of the "Toshiba Standards of Conduct"

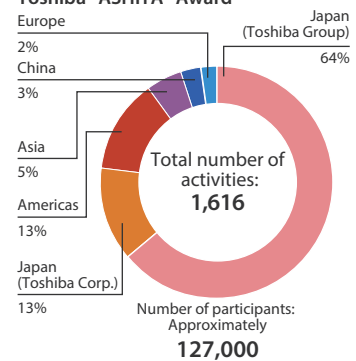
3 Social Contributions of Toshiba Group's 200,000 Employees

The combined power of individuals and organizations

"Toshiba 'ASHITA' Award"

Seeking to stimulate activities that contribute to society, we initiated the "Toshiba 'ASHITA' Award" in FY2005, to recognize social contribution activities. Every year, we invite individuals and companies throughout Toshiba Group to submit their social contribution activities. In FY2013, the 9th year of the event, we received 1,616 entries from a total of approximately 127,000 participants. To complement the current "Corporate Citizenship Award" category, we have established a new category "Social Contributions by Business" to promote contributions to social issues. Based on recommendations from business departments, we selected programs by reflecting the opinions of evaluators from NGOs and other external organizations. We are actively working to promote the involvement of all 200,000 employees in these activities.

Breakdown of Number of Entries for Toshiba "ASHITA" Award



FY2013 Toshiba "ASHITA" Award Winners Corporate Citizenship Activities by Employee

Supporting rural communities with donations of lighting and solar panels

Colleen Smith serves as a director of "Power 2 The People" (P2TP), an NGO that promotes the spread of solar power generation in developing countries. Since coming into contact with this NGO in 2009 she has participated in individual P2TP activities, and has travelled to Nicaragua on four occasions at her own expense to install solar power generating equipment, etc.



Colleen Smith
Toshiba America
Electronic Components, Inc.

FY2013 Toshiba "ASHITA" Award Winners Social Contributions by Business

Supporting intellectually disabled people in finding work and becoming self-reliant

Toshiba With was established in February 2005 as a special subsidiary company. Employees with intellectual disabilities are put to work throughout Toshiba Group on tasks such as printing, cleaning, mail duties and healthcare, and through this we hope that they can experience the responsibility, reward and joy of working, learn self-reliance and at the same time learn how to cope with society. We are working closely with support organizations and the families of people with disabilities to build an integral support system.



Toshiba With Corporation

Continuing support activities for reconstruction after the Great East Japan Earthquake

With employee-organized fundraising and labor union activities taking the lead, we continue to dispatch volunteers to the affected areas. In addition, specialty goods from the affected areas are on sale at shops in Toshiba HQ and our factories, and local foods are used in the canteen menu. Since FY2012, as part of their initial training, new employees of Toshiba and other Group companies assist the shipping of seaweed from the affected region."



New employees providing reconstruction support activities (April, 2014)

Toshiba Group's mid- to long-term commitment to support recovery from the Great East Japan Earthquake

We continue to support the reconstruction of the Tohoku region from the perspectives of human development, manufacturing (industrial development), and community development, toward helping the affected region and the people affected by the disaster recover as soon as possible. In addition, we continue to cooperate and support the stable maintenance and decommissioning of the Fukushima Daiichi Nuclear Power Station.



Human development Developing human resources for the next generation

- Scholarships for college students in the Tohoku region
- Cooperation with NPO, ETIC (Entrepreneurial Training for Innovative Communities)
- New employee reconstruction support activities
- Employees' volunteer activities"



Industrial development Supporting the reconstruction of local industry

- Nippon Paper Industries Co., Ltd.: procurement of copier paper from Ishinomaki Mill
- Purchases of sports support goods
- Providing foods from the quake-hit region in staff canteens (including suppliers)"



Community development Providing safe, secure and comfortable lives

- Developing the smart community business (Iitate, Ishinomaki and Kuji, etc.)
- Fukushima Airport mega solar project
- Minamisoma Solar Agri-Park Project"

CSR Performance

Major Achievements and Targets & Plans (KPI)

In our CSR activities, Toshiba Group establishes medium-term key performance indicators (KPIs) according to the ISO 26000 core subjects. In FY2013, we placed particular emphasis on select KPIs and set quantitative targets.

Organizational Governance

Organizational Governance	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Number of directors (GRI G4-34、 G4-38)	14	—	16	—
Number of directors not concurrently serving as executive officers (GRI G4-38)	7(Half of all directors)	(Half of all directors)	8(Half of all directors)	(Half of all directors)
Number of female directors (ISO26000 6.2、 GRI G4-38)	1	Over 1-	1	Over 1
Attendance of outsider directors at board meetings (GRI G4-38)	90-100% (Out of 10-12 meetings)	—	90-100% (Out of 13 meetings)	-
➤ Corporate Governance				
Penetration of the CSR Management to all employees	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Number of Workplace CSR meetings ; Number of cumulative participants (ISO26000 6.2、 GRI G4- LA9)	3 meetings/yr; 280,000	3 meetings/yr; 290,000	3 meetings/yr; 280,000	2 meetings/yr; 180,000
	In FY2013, total of 280,000 employees in Japan cumulatively participated in meetings (Toshiba Group has approx. 110,000 employees in Japan). Major topics taken up during such meetings were “Corporate Social Responsibility”, “Work-style Innovation”, and “Engineering Ethics”. Translating learning tools into English for non-Japanese employees working in our operations in Japan to get better understanding, In FY2014, number of meetings to be held under the company-wide common themes will be twice a year, but in-house companies will also conduct meetings on individual themes for enhancement. In addition, consider the implementation of workplace CSR meetings at our overseas subsidiaries.			
➤ CSR Management				

Human Rights

In the Supply Chain(Conflict minerals issue)	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Number of companies surveyed about conflict minerals (ISO26000 6.3.5, GRI G4-LA14、 G4-HR-11)	10,000suppliers in total were surveyed about their potential use of conflict minerals	Approx. 6,000 suppliers to be surveyed about their potential use of conflict minerals	Approx. 2,800suppliers to be surveyed using EICC/GeSI Conflict Minerals Reporting Template	Approx. 2,000suppliers to be surveyed using EICC/GeSI Conflict Minerals Reporting Template
	Toshiba Group conducted a survey on the use of conflict minerals and about smelters for some 2,800 Toshiba Group suppliers that could have been using 3TG* conflict minerals using the EICC/GeSI Conflict Minerals Reporting Template (CMRT). Toshiba Group participated in JEITA's Responsible Minerals Trade Working Group. In FY2014, the Group will conduct a survey only for suppliers identified that they use 3TG using the EICC/GeSI Conflict Minerals Reporting Template (CMRT). For high risk suppliers, the Group will carry out due diligence by conducting an additional survey. The Group also joined the Conflict Free Sourcing Working Group within the Responsible Minerals Trade Working Group of JEITA.			
➤ Addressing the Conflict Minerals Issue				
※ Abbreviation of four minerals, tin, tungsten, tantalum and gold, which are specified as “Conflict Minerals”.				

Labor Practices

Promotion of Diversity	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Employment rate of people with disabilities (Toshiba Corp.) (ISO26000 6.3.7, GRI G4-LA12)	2.05%	2.00%	2.09%	2.00%
Employment rate of people with disabilities (Toshiba Group in Japan) (ISO26000 6.3.7, GRI G4-LA12)	2.24%	2.00%	2.37%	2.00%
	Continuing to operate "Toshiba With", a special subsidiary company. Aiming to achieve an employment rate of 2.0% for all Group companies mainly by cooperating with the national and local governments' employment support agencies as well as by using employment support firms effectively. Promoting diversity in workplace environments.			
Rate of top managers at major outside Japan subsidiaries (GRI G4-EC6)	61%	—	61%	—
	Aiming 66% in FY2016 as midterm management plan.			
Number / rate of female managers (Toshiba Corp.) (GRI G4-LA12)	270 (3.8%)	—	289 (3.8%)	—
	Aiming over 5.0% in FY2015 as midterm management plan.			
Number of female recruits (Toshiba Corp.) (GRI G4-LA1)	Administratives:51% Technicals: 20%	Administratives: 50% Technicals:25%	Administratives:51% Technicals: 19%	Administratives:50% Technicals: 25%
	While the percentage of female students in science and technology departments is only slightly above 10%, Toshiba Corp. has promoted efforts to recruit more female engineers by implementing various measures. These numbers consist of recruit activities of the year, joining company in next April.			
Employee male-female rate (Toshiba Corp.) (GRI G4-10)	Male :88.5% Female : 11.5%	—	Male :88.5% Female : 11.5%	—
➤ Promotion of Diversity				

Support for Diverse Work Styles	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Number of years with company (Toshiba Corp.)	Ave. 17.3 yrs (Male :17.6 yrs, Female : 15.6 yrs)	—	Ave. 17.7 yrs (Male : 17.9 yrs, Female : 16.0 yrs)	—
Rate of getting leave (Toshiba Corp.)	83%	—	as of 25 June 2014 Under counting	—
	This data is counted by Toshiba Union making questionnaire investigation to their members. Result comes out at the end of June.			
Number to use Childcare leave (Toshiba Corp.) (ISO26000 6.4.4, GRI G4-LA3)	Male : 12 Female : 296	—	Male : 8 Female : 336	—
	Until the end of the month when the child turns 3 years old. Possible to apply up to three times per child. Handbook focusing on system and application procedure were distributed for promotion.			
Number to use Paternity leave (Toshiba Corp.) (ISO26000 6.4.4, GRI G4-LA3)	423	—	384	—
	Up to 5 paid holidays (100%) consecutively or separately, including the day of birth, within 6 weeks of the birth.			
Number to use Family care leave (Toshiba Corp.) (ISO26000 6.4.4)	Male : 6 Female : 6	—	Male : 6 Female : 10	—
	Up to 365 days in total per person requiring nursing care. Handbook focusing on system and application procedure were distributed for promotion. In FY2013, a system explanation meeting was held, and taken up as a theme of workplace CSR meeting.			
Number to use Short-time shift (Toshiba Corp.) (ISO26000 6.4.4)	Male : 9 Female : 409	—	Male : 9 Female : 417	—
	Employees who are raising children who have not yet completed elementary school.			
Satisfaction rate of employees (Toshiba Corp.)	81.75/100	—	82/100	—
	Converting the result of in-depth survey of employee, TEAM Survey, to the score out of 100 points.			
➤ Support for Diverse Work Styles				

Health and Safety Management in the Workplace	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Number of Group companies(manufacturing) that have acquired OHSAS18001 certification (ISO26000 6.4.6、GRI G4-LA5)	106	—	101	—
	Toshiba Group assessed risks related to OHSAS18001 and took measures to reduce such risks. 100% of domestic bases have acquired. Number of companies has been changed by elimination and consolidation.			
Number of work-related accidents (Toshiba Group in Japan) (Frequency of accidents per million work hours resulting in death or injury that require one or more days off work) (ISO26000 6.4.6、GRI G4-LA6)	0.23	—	0.20	—
	Result of our performance is less than average for all industry in Japan, manufacturing industry in Japan, electrical appliance manufacturing industry in Japan of industrial accident statistics issued by the Ministry of Health, Labor and Welfare.			
➤ Occupational Health and Safety				

The Environment

Toshiba Group Fifth Environmental Action Plan: Greening of Products (creation of products with the highest level of environmental performance) and Greening by Technology (low-carbon energy technologies)

Increasing Overall Eco-efficiency	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Improvement of overall eco-efficiency (compared to FY2000 levels) (ISO26000 6.5, GRI G4-EN6-7)	2.59 times	2.7 times	2.72 times	2.9 times
	In order to improve overall eco-efficiency, Toshiba Group actively promoted Greening of Products, Greening by Technology, and Greening of Process initiatives. Toshiba Group will continue to systematically carry out Greening of Products, Greening by Technology, and Greening of Process initiatives.			
➤ Progress in the Fifth Environmental Action Plan				
Increasing Eco-efficiency for Products and Processes	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Improvement of product eco-efficiency (compared toFY2000 levels) (ISO26000 6.5, GRI G4-EN7)	2.89 times	3.0 times	3.04 times	3.2 times
	In order to improve product eco-efficiency, Toshiba Group actively carried out Greening of Products and Greening by Technology initiatives. Toshiba Group will continue to systematically carry out Greening of Products and Greening by Technology initiatives.			
Improvement of business process eco-efficiency (compared to FY2000 levels) (ISO26000 6.5, GRI G4-EN3-4, G4-EN6)	1.39 times	1.44 times	1.48 times	1.47 times
	In order to improve business process eco-efficiency, Toshiba Group actively carried out Greening of Process initiatives. Toshiba Group will continue to systematically carry out Greening of Process initiatives.			
➤ Creation of Excellent ECPs ➤ High-efficiency Manufacturing				
Overall Sales	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Increasing sales of excellent ECPs (Greening of Products) (ISO26000 6.5, GRI G4-EN7, G4-EN27)	0.67 trillion yen	0.8 trillion yen	1.6 trillion yen	1.5 trillion yen
	In order to increase sales of excellent ECPs, Toshiba Group inspected 100% of its eco-targets for all product lineups and confirmed the status of their implementations during audits of environmental technologies for products. Toshiba Group will strive to create more excellent ECPs for the mass market and accelerate the creation of excellent ECPs by making products tailored to specific customer needs, systems, and solutions.			
Increasing sales amounts of energy-related products (Greening by Technology) (ISO26000 6.5, GRI G4-EN7, G4-EN27)	1.32 trillion yen	1.49 trillion yen	1.47 trillion yen	1.66 trillion yen
	In order to increase sales of energy-related products, Toshiba Group continued to support the business in regards to environmental aspects. Also, Toshiba Group will continue to support energy-related businesses in regards to environmental aspects.			
➤ Creation of Excellent ECPs ➤ High-efficiency Manufacturing				

Mitigation of Climate Change	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Reduction of CO2 emissions due to use of eco-products*1 (Greening of Products) (ISO26000 6.5.5, GRI G4-EN17, G4-EN19)	6.8 million tons	9 million tons	10.39 million tons	12 million tons
	In order to reduce CO2 emissions through the use of eco-products, Toshiba Group continued to create excellent ECPs and increase the sales thereof. Toshiba Group will apply energy conservation technologies to mass market products as well as social infrastructure systems.			
Reduction of CO2 emissions due to use of energy-related products*2 (Greening by Technology) (ISO26000 6.5.5, GRI G4-EN19)	450 million tons	460 million tons	440 million tons	480 million tons
	Toshiba Group continued to reduce CO2 emissions resulting from the use of energy-related products by continuing to systematically operate overseas nuclear power generation systems. Toshiba Group will apply energy conservation technologies to mass market products as well as social infrastructure systems.			
▶ Mitigation of Climate Change ▶ Reducing energy-derived CO2 emissions				
Efficient Use of Resources	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Percentage of resource savings*3 (ISO26000 6.5.4, GRI G4-EN1, G4-EN30)	29%	35%	70%	43%
	In order to increase the percentage of resources saved for products, Toshiba Group continued to reduce the weight and size of ECPs and prolong their service lives. Toshiba Group will expand the range of recycled plastics used in products.			
Percentage of use of recycled plastics for products*4 (ISO26000 6.5.4, GRI G4-EN2)	4.7%	2.8%	6.2%	2.9%
	In order to increase the percentage of recycled plastics used, Toshiba Group improved the percentage of recycled plastics used in each model and used recycled plastics in a wider range of models (application to other product lines). Toshiba Group will improve the percentage of recycled plastics used for each product so that recycled products are uniformly used for all products.			
▶ Efficient Use of Resources				
Management of Chemicals	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Reduction of Specified Chemical Substances contained in products (Reduction of PVC*5/BFRs*5) (ISO26000 6.5.3)	17product groups ※6	30product groups ※6	32product groups ※6	50product groups ※6
	We achieved the goal by mainly reducing PVC/BFR for society's infrastructure system products.			
▶ Management of Chemicals in Products				
*1 [CO2 emissions of assumed substitute products] – [CO2 emissions of shipped products] (Compares annual emissions during the usage stage and cumulates emissions for half the product life.) *2 Compared with CO2 emissions (rate to net production output) for average thermal power of the same fuel type; for nuclear power and renewable energy, compared with CO2 emissions (rate to net production output) for average thermal power of all types. *3 The rate of increase in the amount of resources saved (compared to 2010 levels) *4 [Amount of recyclable plastics] / [amount of plastics used for products] × 100 *5 Polyvinyl chloride (PVC) is one of the most common plastics and is used in a wide range of products. However, there is concern over the generation of hazardous substances due to inappropriate treatment at disposal, as well as the toxicity of certain plasticizers (e.g., phthalate esters) added to PVCs. Brominated flame retardants (BFRs) are used for plastics to make them noncombustible. Some BFRs are raising health concerns while others persist in the environment or are bioaccumulative. There is also concern over the generation of hazardous substances due to inappropriate treatment at disposal. *6 Special uses are excluded.				

Greening of Process (Environmentally Conscious Manufacturing)*7

Mitigation of Climate Change	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Reduction of total greenhouse gas emissions*7 (compared to FY1990 levels) (ISO26000 6.5.5, GRI G4-EN19)	2.76 million tons <42%>	3.92 million tons <60%>	2.76 million tons <41%>	4.19 million tons <58%>
	Improve were made mainly in energy conservation investments, energy-saving diagnosis, etc.			
Reduction of total greenhouse gas emissions*7 (compared to FY2010 levels) (ISO26000 6.5.5, GRI G4-EN30)	90%	94%	86%	92%
Improvement in total CO2 emissions resulting from product logistics per unit production (compared to 2010 levels) (ISO26000 6.5.5, GRI G4-EN18)	90%	97%	88%	96%
	We achieved the goal mainly by improving load factors and restructuring logistic center.			
➤ Reducing total GHG emissions ➤ Reducing energy-derived CO2 emissions ➤ Reducing CO2 emissions associated with product logistics				
Efficient Use of Resources	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Reduction of waste emissions*8 (compared to FY2000 levels) (ISO26000 6.5.3, 6.5.4, GRI G4-EN23)	92,000 tons <48%>	112,000 tons <59%>	84,000 tons <50%>	116,000 tons <65%>
	More waste was turn into valuables due to all-out efforts to sort it upon discharge.			
Improvement in the total volume of waste generated per unit production (compared to FY2010 levels) (ISO26000 6.5.3, 6.5.4, GRI G4-EN23)	96%	96%	96%	93%
Percentage of final waste disposal*9 (relative to Toshiba Group total emissions) (ISO26000 6.5.3, 6.5.4)	1.7%	1.5%	1.6%	1.0%
Improvement in the volume of water received per unit production (compared to FY2010 levels) (ISO26000 6.5.4, GRI G4-EN8)	87%	94%	86%	92%
	We made improvement at semiconductor plants where large volumes of water are used.			
➤ Reducing the total waste volume ➤ Efficient use of water resources				
Management of Chemicals	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Reduction of the total volume of chemicals discharged (compared to FY2000 levels) (ISO26000 6.5.3, GRI G4-EN1)	1,393t <55%>	1,625t <65%>	1,390t <55%>	1,763t <70%>
	We achieved the goal mainly by installing equipment for removing volatile organic compound.			
Improvement of the amount of chemicals handled per unit production (compared to FY2010 levels)	94%	97%	92%	97%
➤ Reducing emissions of chemical substances ➤ Reduction in the amount handled				
*7 4.87 t-CO2/10-thousand kWh is used for the power factor in Japan, and GHG Protocol data is used overseas. *8 The volume of waste emitted is obtained by subtracting the volume of valuables from the total volume of waste generated (excluding that of waste disposal and power generation sites). *9 Toshiba Group's definition of "zero emissions" of waste is that the amount of landfill waste after treatment is equivalent to less than 0.5% for manufacturing sites and 1.0% for nonmanufacturing sites of the total amount of by-products and other items generated (total amount of waste discharged) as a result of business activities (excluding the sites with restrictions under laws and administrative guidance).				

Green Management(Upgrading Basic Activities Continuously)

Conservation of Biodiversity Development of Ecosystem Networks with Production Sites Playing a Central Role in Collaboration with Local Communities	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Percentage of major production sites at which the biodiversity survey is conducted (ISO26000 6.5.6、GRI G4-EN11-14)	Percentage of survey conducted 81% Percentage of indexes selected -	Percentage of survey conducted 100% Percentage of indexes selected 50%	Percentage of survey conducted 100% Percentage of indexes selected 91%	Percentage of survey conducted 100% Percentage of indexes selected 100%
64 sites surveyed achieved the goal by completing biodiversity surveys.				
➤ Conservation of Biodiversity				
Environmental Education/Human Resources Development	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Development of Toshiba eco-style leaders	230 leaders	400 leaders	443 leaders	800 leaders
In Japan, 443 Toshiba Group employees registered as eco-style leaders. In addition, eco-style leaders offered guided tours at environmental exhibitions, and organized meeting of eco-style leaders.				
➤ Environmental Education/Human Resources Development				

Fair Operating Practices

Grasping the Status of Labor, Safety, and the Environment at Suppliers	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Number of suppliers at which the CSR survey is conducted (ISO26000 6.3.5、6.4.3、6.6.6、GRI G4- HR1、HR4-6、G4-SO9-10)	Approx. 6,600	Approx. 6,000	Approx. 5,600	Approx. 6,000
Toshiba Group included the needs to consider labor, safety, and the environment as well as to prohibit child labor in our CSR promotion guidebook for suppliers and in our CSR procurement policy. Through the annual CSR survey, Toshiba Group will confirm how suppliers are complying with the CSR procurement policy. In 2014, Toshiba will require its suppliers in the electronic device sectors to comply with EICC Codes of Conduct.				
➤ CSR Management in the Supply Chain				
Ensuring Thorough Compliance(Provision of Audit etc.)	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Percentage of self-audits conducted at Group companies based on "anti- bribery guidelines" and "guidelines on contacts with competitors" (ISO26000 6.6.3、GRI G4-SO3、SO7-8)	100%	100%	100%	100%
Visited major subsidiaries in Asia to ensure compliance. Posting a manager of legal affairs in each global region. Toshiba Group diagnosed the risk management systems of overseas subsidiaries using third parties. In FY2014, the Group will develop a monitoring function and a system to address violations for overseas subsidiaries.				
Self-audits on information security	100%	100%	100%	100%
All divisions in charge perform self-audits of the status of compliance with the internal rules every year, and the Risk Management Division assesses the results and provides guidance.				
Self-audits on appropriate management of purchased package software licenses (ISO26000 6.6.7)	100%	100%	100%	100%
Toshiba Group conducted self-audits on appropriate management of purchased package software licenses. In order to prevent delays in conducting self-audits of purchased package software licenses, Toshiba Group will take steps to confirm the progress of such audits midway.				
Number of reports received by the whistle blower system "Risk Hotline" (GRI G4-49、G4-53、G4-57-58、G4- LA16、G4-HR12、G4-SO7、G4-SO11)	64 reports	—	61 reports	—
Calls reporting inappropriate situations or concerns about inappropriate situations were reported to the relevant division so that instructions for improvement could be provided or alerts could be issued.				
➤ Risk Management and Compliance				

Ensuring Thorough Compliance(Provision of Education)	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Education for “Toshiba Group Standards of Conduct” (e-learning) (Toshiba group) (ISO26000 6.6.3、6.6.4、6.6.5、GRI G4- HR2)	—	100%	99% (Approx. 55,000 persons)	100%
	“Toshiba Group Standards of Conduct” is published in 16 different languages, and various education programs are provided such as education based on the needs of different organizational levels and job functions, as well as seminars on compliance topics for top executives.			
Education for export controls (e- learning) (Toshiba Corp.) (ISO26000 6.6.5、GRI G4-LA9)	86.7% (Approx. 30,000 persons)	100%	99.8% (Approx. 30,000 persons)	100%
	e-learning is conducted to all Toshiba employees every year. Employees on temporary retirement or dispatched are not included.			
Education for information security and personal information protection (e- learning) (Toshiba group) (ISO26000 6.7.7、GRI G4-LA9)	91% (Approx. 180,000 persons)	100%	90% (Approx. 190,000 persons)	100%
	e-learning education was conducted at Toshiba and all Group companies. At some overseas Group companies, the percentage of employees who attended the education remained low because the education program did not match their education schedules. In FY2014, we will complete the education within the year.			
Education for protection of intellectual property (e-learning) (Toshiba Corp.) (ISO26000 6.6.7、GRI G4-LA9)	99.6% (Approx. 30,000 persons)	100%	99.6% (Approx. 30,000 persons)	100%
	e-learning is conducted to all Toshiba employees every year.			
▶ Risk Management and Compliance				

Customers (Consumer Issues)

False Statements and Exaggerated Expressions in Advertising and Information Communicated Externally	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Number of violations of the Act against Unjustifiable Premiums and Misleading Representations (ISO26000 6.7.4, GRI G4-SO8, G4-PR4, G4-PR6-7, G4-PR9)	0	0	0	0
	In March 2013, Toshiba Group held a meeting for 150 managers of in-house companies and major Group companies to study advertising and labeling, thus ensuring full compliance with advertising and labeling regulations. In 2014, we will strengthen prior checking functions to the overseas subsidiaries on advertising expression.			
▶ Quality Control				
Improvement of Quality Management/Level	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Results of JUSE Quality Management Level Research survey. (GRI Product Liability Management Approach) (GRI G4-PR1)	First place	Third place or higher	-	Third place or higher
	Toshiba Group conducted 21 kinds of study sessions on quality worldwide. Toshiba Group began to measure training effects. In FY2013, JUSE Quality Management Level Research was not conducted. In FY2014 Toshiba Group will expand its training programs to foster keener quality awareness among its employees, and will maintain or improve the rankings of external quality assessments.			
▶ Quality Control				
Compliance with regulations and standards for product safety	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Number of violations of the Electrical Appliance and Material Safety Law E-learning attendance rate (ISO26000 6.7.4, GRI G4-LA9, G4-PR2, G4-PR9)	0、99.99% (Approx. 103,000 persons)	0、100%	0、99.96% (Approx. 105,000 persons)	0、100%
	Toshiba Group conducted simultaneous inspections to confirm whether our products conformed to the appropriate technical standards of the Electrical Appliance and Material Safety Law, and whether our businesses had been appropriately submitted in accordance with the Law. Toshiba Group will continue to maintain the number of violations of the Electrical Appliance and Material Safety Law at zero. Toshiba Group will make preparations to comply with a FY2014 revision to the Law and provide e-learning courses to familiarize its employees with the revised Law.			
▶ Ensuring Product Safety				

System for retrieving products, announcements, and product recalls	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Percentage of information on serious accidents disclosed in accordance with the Consumer Product Safety Act (ISO26000 6.7.4, GRI G4-PR2)	100%	100%	100%	100%
	Toshiba Group reported serious product accidents to the competent authorities (the Consumer Affairs Agency) within the period stipulated by the Act. Toshiba Group disclosed accident information. Toshiba Group will report serious product accidents within the period stipulated by the Consumer Product Safety Act and disclose accident information in accordance with the Act. Toshiba Group will increase the percentage of recalled products collected.			
▶ Ensuring Product Safety				

Community Involvement and Development

Promotion of Social Contribution Activities	FY2012	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Expenditures for Corporate Citizenship Activities (ISO26000 6.8.3, GRI G4-SO1)	2.9 billion yen	—	2.82 billion yen	—
Number of participants in social contribution activities (ISO26000 6.8.3, GRI G4-SO1)	Approx. 110,000 persons	—	Approx. 130,000 persons	—
Number of social contribution programs (ISO26000 6.8.3, GRI G4-SO1)	1,449 programs	—	1,616 programs	—
	In FY2013, Toshiba newly established the Social Contribution by Business as one social contribution award (Toshiba "ASHITA" Award) recognized as a President's Award. In North America, Toshiba has sponsored a K-12 student science contest for 21 years (as of June 2013). About 1,700 people participate in the Toshiba Group 1.5 Million Tree-Planting Project throughout the year. In FY2014, Toshiba will further expand its social contribution programs in emerging economies.			
Accumulated number of 1.5 million afforestation activities (ISO26000 6.8.3, GRI G4-SO1)	1.06 million	1.08 million	1.08 million	1.12 million
	In FY2013, Toshiba Group promoted forest maintenance by planting some 24,000 trees. In FY2014, the Group plans to plant some 45,000 trees (25,000 trees in Japan + 20,000 trees overseas).			
Number of collaboration with NPOs/NGOs (ISO26000 6.8.3, GRI G4-SO1)	16 associations	—	17 associations	Over 20 associations
	In FY2014, Toshiba Group will select partners to promote its social contribution programs in emerging countries.			
▶ Corporate Citizenship Activities				
Support for Recovery from the Great East Japan Earthquake	FY2013	FY2013	FY2013	FY2014
	Achievements	Targets	Achievements	Targets
Total amount of support (ISO26000 6.8.3, GRI G4-SO1)	500 million yen	—	250 million yen	—
Toshiba Group terminated support in the form of provision of products and relief supplies and support for buildings in FY2012. The Group will focus on support for scholarships and economic activities in FY2013 and beyond.				
▶ Support for Disaster Recovery				

CSR Performance
FY2013 Topics

Organizational Governance

> CSR Management

- > A total of 280,000 employees in Japan participated in CSR workplace meetings.
- > The CSR Conference was held during CSR Month (December).
- > Selected for the 14th consecutive year to be a member of the Dow Jones Sustainability World Index (DJSI World), which contains approx. 300 leading sustainability leaders worldwide.

> Corporate Governance

- > Appointment of 16 directors and reappointment of a female outside director for further expansion of the global business

Human Rights

> Respect for Human Rights

- > Workshop on Business and Human Rights for human resources managers from nine countries in Asia

Labor Practices

> Promotion of Diversity

- > Toshiba Group explicitly specified the active development and utilization of diverse human resources as one of its management policy.

> Support for Diverse Work Styles

- > Toshiba Group held a nursing care seminar for its employees.

> Occupational Health and Safety

- > Number of Toshiba Group companies that have acquired OHSAS 18001 certification: 101
- > Frequency of work-related accidents at Toshiba and its Group companies in Japan (frequency of accidents per million work hours resulting in death or injuries that require one or more days off work): 0.20

The Environment

> The Environment

- > 1.6 trillion yen of excellent ECPs (Environmentally Conscious Products) sold (target: 0.8 trillion yen).
- > Reduced total greenhouse gas emissions to 2.76 million tons (target: 3.92 million tons or less).
- > 363 sites participated in Toshiba Group Global Environmental Action
- > Introduced T-COMPASS, a new environmental management concept

Fair Operating Practices

> Risk Management and Compliance

- › Placed managers of legal affairs in major overseas regions as a measure to enhance global compliance

> CSR Management in the Supply Chain

- › Conducted a survey on the use of conflict minerals for some 2,800 Toshiba Group suppliers that could have been using “3TG” conflict minerals.

Customers

> Quality Control

- › Promoted initiatives to prevent product defects in upstream design processes (enhancement of capabilities to ensure product quality)

> Ensuring Product Safety

- › Launched a Group-wide Safety No. 1 Working Group to enhance product safety initiatives

> Information on Product Safety

- › Continued to enhance efforts to accelerate the collection of products subject to recall

> Customer Service and Support

- › Comprehensive manner training for call centers in order to improve customer satisfaction with after-sales services in emerging countries

> Universal Design

- › Released a lightweight and user friendly cleaner
- › Universal design at the Toshiba Science Museum

Community Involvement and Development

> Support for Local Community Development

- › Development of a weather radar for forecasting the occurrence of heavy rainfall and tornadoes
- › Serving seafood produced in Miyagi Prefecture at company cafeterias to support the recovery of the areas affected by the Great East Japan Earthquake
- › Toshiba Science Museum opened
- › Science and Technology Competition for Children in the U.S. and Canada
- › Establishing Toshiba Carrier Air Conditioning (China)
- › Starting Collaborative Research with IIT Madras in India
- › Experimental program for the improvement of local life in India
- › Sending doctors and dentists to areas around a factory in the Philippines
- › Training electric locomotive maintenance engineers in South Africa

> Community Relations

- › We actively organized facility tours and other events at many business sites to hold dialogues with local community residents.

Stakeholders

Toshiba Group's business activities involve relationships with diverse stakeholders. Here we clarify definition of each stakeholder, points of communication, and responsibilities of Toshiba group.

Major Stakeholders





Customers

Key responsibilities

- Supplying products in a stable manner
- Providing safe, secure products and services that offer great value
- Creating environmentally conscious products and services
- Promoting universal design
- Providing appropriate product information
- Offering excellent customer relations and support
- Managing customer information appropriately

Major means of identifying stakeholders' views and requests

- Routine sales activities
- Call center (via phone, email, etc.)
- Monitoring system
- Customer satisfaction (CS) survey

Communication with Customer [Point of contact: Customer Satisfaction Division]

Utilization of customer voices

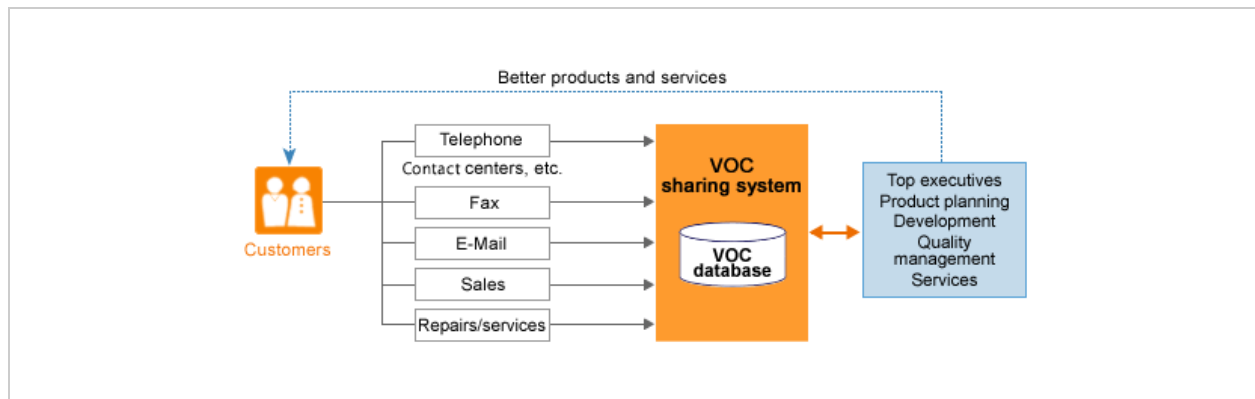
We receive comments and requests for products and services in our daily operations, which are shared among related personnel including top management, and use them to improve product quality and repair services.

➤ Utilization of customer voices



Toshiba PC customer support

Framework for Reflecting VOC in Business Activities



Shareholders/Investors

Key responsibilities

- Disclosing information in a timely and appropriate way
- Providing an appropriate return of profits
- Maintaining and enhancing corporate value
- Responding to the needs of SRI organizations

Major means of identifying stakeholders' views and requests

- General Meeting of Shareholders
- Meetings with investors
- Questionnaire survey
- Investor Relations (IR) website

Communication with Shareholders [Point of contact: Legal Affairs Division and Corporate Communications Office]

Publication of Shareholder Newsletters

Toshiba Group strives to communicate with individual shareholders through our shareholder newsletters and also gave lectures on our solar power business at the seminar hosted by IR support companies.

- Shareholder Newsletter (Japanese)

Enhancement of IR Website

We posted a video message from the President on our corporate investor relations website. Also, among of our efforts to improve the English language website, we started an English e-mail distribution service to provide registered users with e-mail notification about financial reporting.

- IR website
- Questionnaire survey on the IR website

General Meeting of Shareholders

We held the General Meeting of Shareholders at Tokyo on June 25, 2013. The meeting was attended by 5,740 shareholders. We will continue to enhance our communication with our shareholders through such meetings.

At the site, there were exhibition corners set up to easily explain to the shareholders about various Toshiba products such as electronic devices, social infrastructure systems, digital products, home appliances and medical equipment. Also, booklets of Toshiba Group Annual Report 2013 were distributed at the meeting.

Communication with Investors [Point of contact: Corporate Communications Office]

Communication with Institutional Investors and Securities Analysts

Throughout the year, Toshiba works to promote communication with institutional investors and securities analysts by attending seminars hosted by securities firms, visiting investors in Japan and overseas and hosting interviews about Toshiba. In FY2013, in addition to annual financial and management policy briefings, we also held meetings to explain our healthcare business strategies and gave a tour of Toshiba's Yokkaichi Factory in response to investors' requests. Working in collaboration with securities firms, Toshiba's executive officers in charge explained our semiconductor and storage business strategies for investors in Japan and overseas, creating opportunities to promote their understanding of Toshiba Group's high-priority businesses.

Since FY2013, we have also visited overseas institutional investors to explain our ESG (Environment, Society and Governance) factors used to measure investments in companies and businesses, and we have heard a variety of opinions from such investors, including their thoughts on challenges and expectations.

- Communication with Shareholders and Investors



Suppliers

Key responsibilities

- Selecting suppliers fairly and engaging in fair trading practices
- Respecting human rights in the supply chain
- Promoting environmental management in the supply chain

Major means of identifying stakeholders' views and requests

- Routine procurement activities
- Briefing session on procurement policy
- CSR survey

Communication with Suppliers [Point of contact: Procurement Division]

We ask suppliers to promote CSR management through regular meetings to explain procurement policy and daily procurement operations. In FY2012, we revised our procurement policy so that the priority requirement when choosing new suppliers upon starting or continuing business relationships is to comply with laws and ordinances as well as social codes, and we made this revision fully known to each of Toshiba Group's more than 10,000 suppliers in Japan.

- Explaining about the new procurement policy



Employees

Key responsibilities

- Conducting fair assessment and treatment
- Respecting human rights and diversity
- Optimizing human resources and promoting their growth
- Supporting diverse working styles
- Maintaining and enhancing skills and capabilities
- Ensuring occupational health and safety

Major means of identifying stakeholders' views and requests

- Employee morale survey (TEAM Survey)
- Dialogues, information exchange meetings

Communication with Employees [Point of contact: Innovation Promotion Division / Human Resources and Administration Division / Diversity Development Division]

Visits by top to business sites

We actively provide opportunities for direct exchange of opinions between top management and employees. In FY2013 we organized 25 "Top Executive Innovation Visits," which involved top executives visiting manufacturing sites and other facilities to talk directly with employees in Japan and overseas.



Top Executive Innovation Visit

Kirameki Forum

With diversity as its main theme, since 2005, the Kirameki Forum provides the President and employees with an opportunity to communicate directly with each other.

➤ Kirameki Forum



Local communities

Key responsibilities

- Respecting different customs and cultures
- Engaging in corporate citizenship activities in local communities
- Preventing accidents and disasters at business sites
- Supporting neighboring communities in case of a disaster

Major means of identifying stakeholders' views and requests

- Dialogues, information exchange meetings
- Factory visits
- Employees' participation in community activities

Communication with Local Communities [Point of contact: Each company and business site]

Environmental communication

We organize plant tours, hold meetings, and communicate information to enable a broad range of stakeholders such as communities around plants and offices, schools, customers, businesses, and students to learn about Toshiba Group's activities, and to invite them to think about the environment.

➤ Environment Website
➤ Community Relations



Governments and public bodies

Key responsibilities

- Complying with laws and regulations, and paying taxes
- Supporting government policies toward solving social issues

Major means of identifying stakeholders' views and requests

- Dialogues and proposals via economic associations and industry associations

Communication with Governments

[Point of contact: Each company, business site, and Corporate Communications Office]

Collaboration with Government and Authorities

Throughout our worldwide operations, Toshiba Group seeks to collaborate with national and local governments as well as industry. We also offer appropriate opinions and proposals as well as make approaches as a responsible corporate citizen in order to help improve conditions and resolve issues confronting society.

➤ Government and Authorities Relations



NPO • NGO

Key responsibilities

- Providing support to solve diverse global issues
- Collaborating with and helping local communities solve their social problems
- Collaborating on our priority areas of corporate citizenship

Major means of identifying stakeholders' views and requests

- Dialogue through collaboration
- Exchange of views at stakeholder dialogues

Communication with NPOs and NGOs [Point of contact: CSR Office and Corporate Environment Management Division]

Support for and collaboration with NPOs and NGOs

We are making the most of our strengths to establish partnerships with NPOs and NGOs across a wide range of areas such as environmental protection, human rights, and social contribution by holding active dialogues with such organizations.

We review our support for and collaboration with NPOs and NGOs based on criteria such as the degree of contribution to solving social problems, relationships with Toshiba's priority business sectors, creativity, pioneer spirit, and relations with local communities.

➤ Support for and collaboration with NPOs and NGOs

Dialogue with environmental NGO

Reflecting feedback from environmental NGOs in promoting our environmental management by holding periodic stakeholder dialogues with them.

➤ Environmental Stakeholder Dialogue



Global environment

Key responsibilities

- Mitigating climate change
- Reducing waste discharges
- Reducing release of chemicals
- Conserving biodiversity

➤ Environment

Stakeholder Dialogue in FY2013



Toshiba Information Equipment (Philippines), Inc. (TIP), Toshiba's hard disk drive (HDD) manufacturing base, has approximately 8,000 employees. It has been proactive in CSR activities as demonstrated by the fact that it became Asia's first electronics company to acquire SA8000 certification, in 2002.

A dialogue took place between Corazon Bunag, Vice President of TIP, and Jeremy Prepscius, Asia Director at Business for Social Responsibility (BSR) regarding CSR activities.

Date	February 18, 2014
Place	Toshiba Information Equipment (Philippines), Inc., Manila, the Philippines
Theme	CSR activities in general

Main comments from the dialogue

Corazon: TIP's important stakeholders are its employees, its supply chain, its customers, its shareholders, local communities, and mediating and global stakeholders.

We identified the concerns and interests of the respective stakeholders covering three focus areas: Economic, Ecology, and Equity. As a strategy, our CSR Activities should improve the context of our competitiveness and address relevant social issues; that is to say, they must contribute to value chain activities and must seek the potential to create new business.

Our guiding principle as a company with integrity has lead us to acquire SA8000, ISO14001, OHSAS18001, and other global certifications. Social Accountability (SA) 8000 is a set of international standards for labor and human rights; and TIP became the Philippines' first electronics appliance manufacturer to acquire SA8000 certification. Maintaining this certification requires ongoing efforts and is time-consuming, but such efforts lead to having a competitive edge in business. Therefore, we are proactively working to do so.

Jeremy: I was impressed to hear that through their CSR activities in various regions of the Philippines, such as support for restoring devastated areas, donating products, and providing educational programs, TIP has many opportunities to share the same issues and concerns that local communities face, and their network of contacts is expanding. Engaging in such activities may provide many hints on opening new markets; and by working closely with the marketing and sales units, it is possible to build new business models that suit the circumstances of local communities.

Corazon: TIP sees that targeted economic engagement—particularly in the affected areas—as the means of achieving poverty reduction and longer term development through initiatives that provide these people with socially beneficial products and services that directly improve the quality of their lives or where they are directly involved as producer .

TIP aims to support the development of social enterprises that are driven by a strong social purpose to enable the marginalized population to integrate into the mainstream economy. TIP aims to participate in an environment for business interactions that create value.

We also believe that supplier audits should lead to clarifying the fundamental causes of problems and measures for improving. Ideally, the relationship between customers and suppliers should be one that encourages both parties to grow as partners through such activities as the top managers of both parties discussing how their mutual business ought to be carried out.

Jeremy: One way of coping with problems that individual companies cannot easily resolve alone is to resolve them through industry cooperation. There are several examples of successes among the projects BSR is advancing—including the HER Project, which educates female workers in emerging economies in health care and hygiene maintenance, and the Clean Cargo Project, which helps the transport industry to reduce its CO₂ emissions.



CSR Reporting Policy

2014

Our effort to report on the priority issues for our stakeholders and those for Toshiba Group

In editing the CSR Report, we examine and take into consideration the issues material for both our stakeholders as well as the Group, then verify the results using a Toshiba-specific index for determining materiality. Based on this, we have edited this CSR Report 2014 with the two new features described below.

- The 2014 edition reports on the process of identifying materiality (key issues) and incorporating them into CSR management.
 - Materiality for Toshiba Group
- The 2014 edition reports on materiality (key issues)—Respect for Human Rights, Promotion of CSR Management in the Supply Chain and Environmental Management—as highlights of the year.
 - Key Issue: Respect for Human Rights
 - Key Issue: Promoting Supply Chain CSR
 - Key Issue: Environmental Management

Starting in FY2013, we made our website the major medium for our CSR reports; we strive to provide easy-to-understand information and update the same in a timely manner, mainly by offering links to related information.

The CSR Report 2014 is available only from our website, which offers PDF files that can be downloaded by selecting the digest and sections to examine.

Organizations covered in this report

In principle, Toshiba Group (Toshiba Corporation and its 598 consolidated subsidiaries in Japan and overseas) are covered in this report, but individual entities are indicated in cases where information does not pertain to Toshiba Group.

Note: "Toshiba" in this report refers to Toshiba Corporation.

Reporting period

This report focuses on the results of activities in FY2013 (from April 1, 2013 to March 31, 2014), but also includes some activities continuing from the past as well as more recent ones.

The content of the CSR Report 2014 in PDF format is current as of the end of June 2014. Items added or updated on the CSR website after July 2014 will have notes to that effect.

Significant changes during the reporting period

- In May 2013, Toshiba Finance Corporation was removed as a consolidated subsidiary as a result of all shares of the corporation being sold to AEON Financial Service Co., Ltd.
- A new company (currently, Toshiba Transmission & Distribution Systems India Pvt. Ltd.) was founded to acquire the power distribution transformer and switch business of the Indian corporation, Vijai Electricals Ltd.; the business was acquired in December 2013.
- In January 2014, Toshiba Consumer Electronics Holdings Corporation was merged into Toshiba Corporation and dissolved.

Publication

Current issue: August 2014 (next issue scheduled for August 2015; previous issue: August 2013)

Reference Guidelines

- GRI (Global Reporting Initiative)
Sustainability Reporting Guidelines ver. 4
This report contains Standard Disclosures from the GRI Sustainability Reporting Guidelines.
- United Nations Global Compact [COP(Communication on Progress) Advanced level]
- Environmental Reporting Guidelines 2012, Ministry of the Environment of Japan
- Environmental Accounting Guidelines 2005, Ministry of the Environment of Japan
- ISO 26000

Reporting Media and Disclosure Items on the Corporate Website

Toshiba Group provides our stakeholders with non-financial information in our CSR Report and financial information in our Annual Report. Recognizing our responsibility to provide detailed non-financial information, especially on environmental issues, we also publish the Environmental Report separately from the CSR Report. We also provide the latest information on related matters in a timely manner through our corporate website.

Annual Report/Investor Relations (IR) Website

In the Annual Report, we primarily report on Toshiba Group's business performance as of the end of the fiscal year and on our three-year midterm management plan.

We have referred to the IIRC's International Integrated Reporting Framework, and in order to provide information essential as an integrated report, we have expanded nonfinancial information and the ESG section.

On the IR website, we aim to provide Toshiba's corporate information in a timely manner. An IR website optimized for mobile phone access is also available.



Annual Report
(Issued in August 2014)



IR website

Key reporting items (IR website)

- IR News
- Management Policy
- Financial Data
- IR Library
- Stock and Bond Information
- For individual investors

Environmental Report/Environment Website

On the environment website, we provide not only information on the Group's environmental activities in a timely manner, but also environmental reports on our production sites and Group companies.

In the Environmental Report, we provide a detailed description of the global environmental activities of Toshiba Group as a whole.



Environmental Report (PDF file)



Environment website

Key reporting items (Environment website)

- Topics
- Green of Product
- Green by Technology
- Green of Process
- Green Management

Evaluation of CSR by External Parties

Awarding entity / Name of the award	Evaluation	Recipient	Period
General CSR Activities-Related (Including Socially Responsible Investing)			
CSR rating Dow Jones Sustainability Indices 	Selected as a member of the Dow Jones World Sustainability Index, which tracks approx. 300 sustainability leaders (selected for the 14th consecutive year since 2000).	Toshiba Corporation	September 2013
CSR rating Euronext Vigeo World 120 index 	Selected as a member of the 120 most advanced companies at the global level (17 Japanese companies among them)	Toshiba Corporation	June 2014
CSR rating oekom research AG (Germany) 	Toshiba ranked Prime among the world's 19 major IT manufacturers	Toshiba Corporation	June 2011
IntegreX (Japan) Survey of Corporate Integrity and Transparency Reference website: IntegreX	5th place overall (among 498 listed companies) 1st place in industry (among 65 companies)	Toshiba Corporation	March 2014
Japan Corporate Governance Research Institute, Inc. Twelfth (FY2013) Corporate Governance Index (JCGIndex) Survey Reference: Japan Corporate Governance Research Institute's website	7th place	Toshiba Corporation	November 2013
CSR survey conducted by Toyo Keizai, Inc. among approx. 1000 companies (Japan) TOYO KEIZAI CSR ONLINE	10th place in FY2013 overall (1st place in terms of CSR field)	Toshiba Corporation	March 2014
2013 Golden Bee CSR Reports Honor Roll Award (China)	Excellent CSR report in foreign capital category	Toshiba China Co., Ltd.	December 2013
IR-Related			
Morning Star Japan k. k. Gomez IR Site Raking (surveyed: 3,583 Japanese companies) 	Excellent Company: Gold Award	Toshiba Corporation	June 2014
IR Site Ranking (Japanese)			

<p>Daiwa Investor Relations Co, Ltd. Internet IR Best Company Award 2013 (surveyed: 3,602 companies)</p>  <p>Internet IR Ranking(Japanese)</p>	Grand Prix (Best Company Award for nine consecutive years)	Toshiba Corporation	November 2013
<p>Nikko Investor Relations Co. Ltd. FY2013 Ranking of Listed Companies' Websites (surveyed: 3,556 companies)</p>  <p>Reference website: Ranking of Listed Companies' Websites (Japanese)</p>	2nd place in the overall ranking	Toshiba Corporation	November 2013
Quality-Related			
<p>Union of Japanese Scientists and Engineers (JUSE) (cosponsored by Nikkei inc.) JUSE Quality Management Level Research</p> <p>Reference website: JUSE</p>	1st place overall	Toshiba Group	October 2012
Customer Related			
<p>GOOD DESIGN AWARD 2013</p> 	<p>Good Design Gold Award Drum-type washer dryer [TOSHIBA TW-Z96X1] Refrigerator [TOSHIBA GR-G XV series] Toshiba Handwriting Apprication for Tablet PC [Toshiba Excite Write/TruNote] Good Design Award LCD TV [TOSHIBA REGZA J7 Series (50J7, 40J7, 32J7)] and other 20 cases</p>	Toshiba Corporation	October 2013
<p>iF DESIGN AWARD 2014</p> 	Drum-type washer dryer [TOSHIBA TW-Z96X1] and other 8 cases	Toshiba Corporation	February 2014
 <p>reddot award 2014 winner</p>	Red Dot Award : Product Design 2014 LCD TV [TOSHIBA REGZA Z8/J8 Series, L7400 Series] and other 4 cases	Toshiba Corporation	March 2014
Employee-Related			
<p>Diversity Management Selection 100 by METI (Ministry of Economy, Trade and Industry)</p>  <p>Reference website: METI Diversity Management Selection 100</p>	Toshiba chosen as one of the award winners	Toshiba Corporation	March 2013

Commendation by the Director of the Labour Standards Bureau of the Ministry of Health, Labour and Welfare	Toshiba TEC Corporation Shizuoka Business Center commended for achieving "Type-5 no accident record" (35.5 million hours)	Toshiba TEC Shizuoka Business Center	May 2012
Supply Chain			
2012 Hong Kong Awards for Environmental Excellence	Gold Award in the Export Sectoral Awards	Toshiba International Procurement Hong Kong Ltd.	FY2012
Environment Related			
17th Nikkei Environmental Management Survey Company Ranking	1st place (Manufacturing industry category)	Toshiba Corporation	FY2013
CDP Japan 500 Climate Change Report 2013	Disclosure score is 98/100, 3rd place among Japanese companies, and performance is classed to the 'A' band.	Toshiba Corporation	FY2013
10th Eco-Products Awards	Eco-Products Category Minister's Prize, the Ministry of Economy, Trade and Industry Green Concept Elevator 「SPACE-GR」 「ELCRUISE」	Toshiba Elevator and Building Systems Corporation	FY2013
10th Eco-Products Awards	Eco-Service Category Minister's Prize, the Ministry of Economy, Trade and Industry The next-generation lighting control system adapting smart eye sensor	Toshiba Lighting & Technology Corporation, and Toshiba Corporation	FY2013
Ministry of the Environment Climate Change Actions FY2013	Development and productization of Green Concept Elevator	Toshiba Elevator and Building Systems Corporation	FY2013
Ministry of the Environment Climate Change Actions FY2013	Development of Universal Smart X RUA-SP series, Air-cooled Heat-Pump Chilling System	Toshiba Carrier Corporation	FY2013
FY2013 Energy Conservation Grand Prize	Products and Business Models Category Chairman's Prize of Energy Conservation Center of Japan Drum-type washer-dryer ZABOON	Toshiba Home Appliances Corporation	FY2013
"CHO" MONODZUKURI Innovative Parts and Components Award 2013	Paper Reusing System "Loops" with Eracable Toner and Low Temperature Fuser Unit	Toshiba TEC Corporation	FY2013
10th LCA Society of Japan Awards	Honorable Award of 10th Anniversary	Toshiba Corporation	FY2013
Green IT Award 2013	Category of Social energy saving by IT Minister's Prize, the Ministry of Economy, Trade and Industry "Loops" paper reuse system	Toshiba TEC Corporation	FY2013
Green IT Award 2013	Category of Social energy saving of IT Chief of Bureau's Prize, Commerce and Information Policy Bureau, the Ministry of Economy, Trade and Industry Innovative SSD/HDD for enterprise corresponds to trend of big data	Toshiba Corporation	FY2013
10th Eco-Products Awards	Example of energy saving Chairman's prize, The Energy Conservation Center Fuel reduction by exhaust heat recovering	Iwate Toshiba Electronics Co., Ltd.	FY2013
FY2013 3Rs (Reduce, Reuse, and Recycle) Promotion Merit Awards	Chairman prize Resource recycling manufacturing of NAND flash memory	Toshiba Corporation Semiconductor & Storage Products Company Yokkaichi Operations	FY2013

FY2013 3Rs (Reduce, Reuse, and Recycle) Promotion Merit Awards	Chairman prize Effective utilization of effluent and 3R activity's promotion to all employees	Toshiba Corporation Semiconductor & Storage Products Company Oita Operations	FY2013
FY2013 3Rs (Reduce, Reuse, and Recycle) Promotion Merit Awards	Chairman prize Reduction of waste substance, improvement of zero emission by recycle, and implement of educational activity	Toshiba Corporation Semiconductor & Storage Products Company Himeji Operations	FY2013
ASEAN Best Practice for Energy Management	Category of Buildings and Industries Energy efficiency as a whole - it included technology and systems	Toshiba Information Equipment (Philippines), Inc.	FY2013
Asean Corporate Sustainability Summit Energy Management Award	Energy efficiency as a whole - it included technology and systems	Toshiba Information Equipment (Philippines), Inc.	FY2013
Singapore Packaging Agreement 3R Packaging Awards 2013	Excellent Award Approach to Reduce Packing Materials	Toshiba TEC Singapore Pte Ltd	FY2013
Don Emilio Abello Energy Efficiency Award	Energy efficiency as a whole - it included technology and systems	Toshiba Information Equipment (Philippines), Inc.	FY2013
Mother Nature Award	Environment Activities mainly Biodiversity Management and Waste Management Programs - included activities, technologies and communication	Toshiba Information Equipment (Philippines), Inc.	FY2013
Green Industry Certificate (Level 3, Green System)	Promotion of Environmental Management System	Toshiba Semiconductor (Thailand) Co., Ltd.	FY2013
Awarding of Excellent Energy Conservation Promotion Manager	Director-General of Energy Conservation Center, Japan Tokai Branch	Toshiba Corporation Semiconductor & Storage Products Company Yokkaichi Operations	FY2013
17th Environmental Communication Awards	Prize for Excellence in Environmental Reporting	Toshiba Corporation	FY2013
Advertising			
42nd Fuji Sankei Group Advertisement Awards	Category of Media Mix Excellent award LED lamps (Louvre Museum series)	Toshiba Corporation	April 2013
	Category of Media, TV Grand Prix LED lamp (Louvre Museum series)		
	Category of Media, Newspaper Gran Prix LED lamp (Night scene of Louvre Museum)		
	Category of Media, Newspaper Gran Prix LED lamp (Night scene of Louvre Museum)		

66th Dentsu Advertising Awards	Category of TV, home appliance GranPrix LED lamp (LED 10 years live)	Toshiba Corporation	July 2013
	Category of newspaper, livingware, home appliance Excellent award Refrigerator (Yukishitayasai)		
	Category of magazine, serialization Cleaner (Torneo)		
	Category of poster on train Solar power system (Teruterubozu)		
33rd Newspaper Advertising Awards	Newspaper Advertising Awards LED lamp (Louvre Museum Series, Konjikido Chuson-Ji)	Toshiba Corporation	October 2013
53rd ACC CM FESTIVAL	Category of marketing effectiveness Medalist LED lamp (Louvre Museum series)	Toshiba Corporation	November 2013
	Category of TV Bronze LED lamp (LED 10 years live)		
56th Japan Magazine Advertising Award	4th category, series ad Grand Prix LED lamp (Louvre Museum series)	Toshiba Corporation	November 2013
48th Japan Industrial Advertisement Award	Grand Prix Biometric identification system (ACBio series)	Toshiba Corporation	November 2013
	Category of newspaper Biometric identification system (ACBio series)		
	Category of newspaper Air-cooled Heat-Pump Chilling System (Universal Smart X series)		
52nd Business Advertising Awards	Business Advertising Award Wireless electric power transmission series	Toshiba Corporation	November 2013
53rd Contest for Advertisement Enlightening for Consumers	Category of magazine JAA prize LED lamp (Louvre museum series)	Toshiba Corporation	November 2013
	Category of newspaper Bronze prize of D block CT scanner (Series ad)		
The 62nd 2013 Nikkei Advertising Award	Category of corporate brand Excellent Award LED lamp (Louvre museum series)	Toshiba Corporation	December 2013
43rd Fuji Sankei Group Advertisement Awards	Category of Media, Newspaper Gran Prix LED lamp (10 years with LED)	Toshiba Corporation	April 2014
	Category of Public, Newspaper Excellent award LED lamp (10 years with LED)		
81st Mainichi Advertising Design Award	LED lamp (Louvre museum series)	Toshiba Corporation	April 2014

Product and Technology Related			
FY2013 Ministry of Education Commendation in the field of Science and Technology Culture, Sports, Science and Technology	Science and Technology Award (Development Category) Development of mobile biological agent detection system	Toshiba Corporation and Nagasaki University	April 2014
FY2013 Ministry of Education Commendation in the field of Science and Technology Culture, Sports, Science and Technology	Science and Technology Award (Development Category) Development of a Phased Array weather radar	Toshiba Corporation, Osaka University and National Institute of Information and Communications Technology	April 2014
FY2013 Ministry of Education Commendation in the field of Science and Technology Culture, Sports, Science and Technology	Science and Technology Award (Science and Technology Promotion Category) Promotion of Human interface technology in document processing	Toshiba Corporation	April 2014
Japan Institute of Invention and Innovation FY2013 National Commendation for Invention	The Prize of Chairman of Japan Business Federation Invention of Chemical decontamination method using ozone	Toshiba Corporation	June 2013
The Promotion Foundation for Electrical Science and Engineering 61st Electrical Science and Engineering Promotion Award	Electrical Science and Engineering Promotion Award Development of Copt-SiO ₂ granular perpendicular magnetic recording media	Toshiba Corporation	November 2013
The Japan Electrical Manufacturers' Association 63rd JEMA TECHNICAL AWARD	Heavy electric machinery category Excellent award Development of world 1st technology to check and measure reliability and economic efficiency of atomic power plant	Toshiba Corporation	April 2014
Japan Institute of Invention and Innovation FY2013 Regional Commendation for Invention	Chairman prize of Kanagawa institute of invention and innovation Faster technology of NAND flash memory	Toshiba Corporation	November 2013

Committed to People, Committed to the Future.

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Inquiry page on Toshiba website (general inquiries)

URL <http://www.toshiba.co.jp/csr/en/contact/>

The CSR Report is available on the Toshiba website

URL <http://www.toshiba.co.jp/csr/en/>